# **SYSPRO LearnIt Online for Customers**





# Welcome to SYSPRO LearnIt Online

#### **About this Catalog**

This catalog lists the various courses that are available for successful learning experiences on SYSPRO LearnIt Online. It has been grouped based on customer/end user roles used at SYSPRO e.g. Accounts Payable Clerk and Manager or Salesperson, Order Entry Clerk and Sales Manager. These roles are then further categorized into beginner, intermediate and advanced sections, depending on your proficiency with the SYSPRO product.

It includes courses in both our client and **SYSPRO Avanti, Web User Interface, Web UI**, as well as courses that are applicable to SYSPRO 7, SYSPRO 8 or both versions.

These courses are grouped into bundles indicating related content. Subscription users are awarded with badges for completing a bundle. It also includes the price per course in US dollars, should you opt for our Pay-As-You-Go offering, the duration of the course so you can fit learning into your schedule.

The certification paths applicable to customers are included at the end of each role section, should you wish to be certified as a particular role.

With all this information at your disposal, we think it makes for a personalized, successful learning experience.

**Disclaimer**: Bundle hyperlinks will only direct you if you have an active subscription, have purchased the respective course, and are part of the relevant Area of Focus.

#### **About SYSPRO LearnIt Online**

SYSPRO LearnIt Online is a Learning Experience Platform (LXP) which provides a fully immersive, intuitive and personalized learning experience that brings practical, self-directed education to life. Online learners experience training and education designed to be inspiring and easy to use, ensuring the delivery for positive results of your business, your employees and your customers.



#### Contact Us

For any access or content related queries, reach out to education@syspro.com.

#### **Subscriptions**

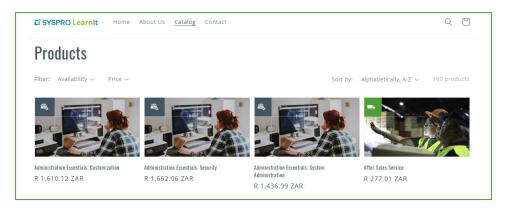
SYSPRO LearnIt Online has an annual subscription that is a cost-effective and complete learning experience that enables companies to measure and monitor the educational progress of each SYSPRO user. With a SYSPRO LearnIt Online subscription you can assign users educational pathways leading to their SYSPRO certifications. It provides organizations and employees the peace of mind that they will receive the opportunity to upskill themselves on the latest SYSPRO releases as and when they happen, while enabling organizational optimization to be maintained at the highest level.

For subscription related queries, reach out to your regional LearnIt administrator.

#### **Shop LearnIt!**

If you are looking for an alternative to our annual subscriptions, **Shop LearnIt** is for you.

A world of education at your fingertips with our carefully selected courses. This is where your journey to mastering your ERP begins.



# Can't find what you are looking?

- Where do I start?
- New to SYSPRO?

#### **Finance**

- <u>I am an Accounts Payable Clerk or Manager</u>
- am an Accounts Receivable Clerk or Manager
- I am a Bookkeeper and Accountant
- am an Asset Controller
- I am a Cost Accountant



# Can't find what you are looking?

#### **Distribution**

I am a Inventory Control Manager and Dispatcher

I am a Buyer and Purchasing Manager

I am a Salesperson, Order Entry Clerk and Sales Manager

I am an Inventory Planner

#### **Manufacturing**

I am a Planner for Bill of Materials

I am a Planner and Production Manager for Work in Progress

I am a Planner for Requirements Planning

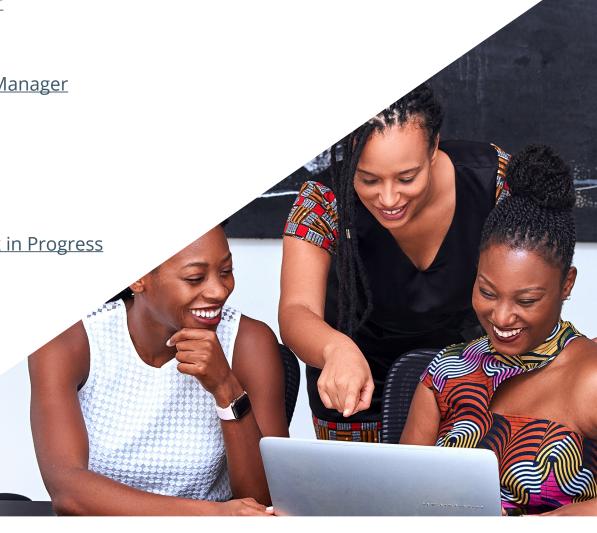
I am an Asset Controller

#### **Development**

I am a SYSPRO Developer

#### **Administration**

I am a SYSPRO Administrator







# Onboarding for Everyone/Onboarding for New Users

Are you new to the concept of Enterprise Resource Planning (ERP)? Start your learning experience by learning about the commonly used terms and definitions used in an ERP system such as SYSPRO.

Let your journey to mastering your ERP begin!

BUNDLE	COURSE	DURATION	PRICE - USD
ERP Concepts	ERP Concepts Introduction	4 mins	3.00
	The Supply Chain	4 mins	3.00
	Business Processes	7 mins	6.00
	What is ERP?	7 mins	6.00
	Inventory Concepts	12 mins	10.00
	Manufacturing Concepts	10 mins	8.00



# **Exploring the SYSPRO Interfaces**

Let's introduce you to the look and feel of the different SYSPRO versions and user interfaces that are available.

BUNDLE	COURSE	DURATION	PRICE - USD
SYSPRO Orientation - SYSPRO 8	The SYSPRO Interface	18 mins	15.00
	SYSPRO Programs	27 mins	22.00
SYSPRO Orientation Web UI	SYSPRO Avanti: Navigation Orientation	20 mins	5.00
	SYSPRO Avanti: Application Orientation	20 mins	5.00

BUNDLE	COURSE	DURATION	PRICE - USD
	SYSPRO Product Orientation Course Introduction	6 mins	5.00
	Logging into SYSPRO	2 mins	Free
	The SYSPRO Button	4 mins	3.00
	The SYSPRO Program List	10 mins	8.00
SYSPRO Orientation	Favorites Menu, Navigation Pane and Flow Graphs	8 mins	6.00
- SYSPRO 7	Browser and Calendar	6 mins	5.00
	Setup, Import, Query and Administration Tabs	13 mins	11.00
	Program Navigation	17 mins	14.00
	Hyperlinks, Smartlinks and SYSPRO Help	6 mins	5.00
	Keyboard Shortcuts	8 mins	6.00



# What is essential to building a solid foundation?

When building a house, it's best to start with a good foundation. Let's build up your SYSPRO knowledge by looking at the essentials for **Distribution**, **Financial**, **Administration**, **Manufacturing** and **Digitalization**.

BUNDLE	COURSE	DURATION	PRICE - USD
Administration Essentials	Administration Essentials - Customization	1 hrs 56 mins	94.00
	Administration Essentials - System Administration	1 hrs 44 mins	84.00
	Administration Essentials - Security	2 hrs	97.00
<u>Distribution Essentials</u>	Distribution Essentials Introduction	2 hrs 31 mins	122.00
	Distribution Essentials - Require-Procure-Pay	1 hrs 07 mins	54.00
	Distribution Essentials - Prospect-Transact-Care	1 hrs 51 mins	90.00

BUNDLE	COURSE	DURATION	PRICE - USD
	SYSPRO Rules Engine Overview	6 mins	5.00
	SYSPRO Artificial Intelligence Overview	7 mins	6.00
<b>Digitalization Essentials</b>	SYSPRO Bot Overview	10 mins	8.00
	SYSPRO Harmony Overview	19 mins	16.00
	SYSPRO Harmony Features	10 mins	8.00
	Financial Essentials - General Ledger Integration	7 mins	6.00
Financial Essentials	Financial Essentials - Cash Management	34 mins	28.00
<u>Financial Essentials</u>	Financial Essentials - GL Management	30 mins	24.00
	Financial Essentials - Month Ends	12 mins	10.00
	Part 1: The Manufacturing Environment	32 mins	26.00
Manufacturing Concepts	Part 2: Data Accuracy and Roles and Responsibilities	26 mins	21.00
	Part 3: Inventory Management	28 mins	23.00
	Part 4: Lot Sizing, Lead Times, Safety Stock, Scrap and Yield	33 mins	27.00
	Part 5: Material Replenishment and Introduction to MRP and BOM	29 mins	23.00

BUNDLE	COURSE	DURATION	PRICE - USD
	Part 6: MRP Processing	29 mins	23.00
Manufacturing Concents	Part 7: Production Planning	31 mins	25.00
Manufacturing Concepts	Part 8: DRP and Supply Chain Management	23 mins	19.00
	Part 9: Manufacturing and Quality Philosophies	45 mins	36.00
	Schedule-Produce-Distribute Introduction	5 mins	4.00
	Schedule Phase	10 mins	8.00
Manufacturing Essentials (Schodula Produce)	Produce Phase Overview	7 mins	6.00
(Schedule-Produce- Distribute)	Releasing Production Orders	10 mins	8.00
	Processing Production Transactions	10 mins	8.00
	The Distribute Phase	10 mins	8.00



# **Business Processes**

SYSPRO has four business process, i.e., Require-Procure-Pay (Purchasing), Prospect-Transact-Care (Sales), Obtain-Maintain-**Dispose (Asset Management)**, and **Schedule-Produce-Distribute (Manufacturing)**. Let's tap into each of them a bit further.

It is likely that you perform one or more activities within a business process. It helps to view what happens before and after you action something.

BUNDLE	COURSE	DURATION	PRICE - USD
Manufacturing Essentials (Schedule-Produce- Distribute)	Schedule-Produce-Distribute Introduction	5 mins	4.00
	Schedule Phase	10 mins	8.00
	Produce Phase Overview	7 mins	6.00
	Releasing Production Orders	10 mins	8.00
	Processing Production Transactions	10 mins	8.00
	The Distribute Phase	10 mins	8.00

BUNDLE	COURSE	DURATION	PRICE - USD
	Obtain-Maintain-Dispose Business Process Introduction	5 mins	4.00
	The Obtain Phase	5 mins	4.00
	Asset Capex Management	8 mins	6.00
	Asset Order Processing	8 mins	6.00
Obtain-Maintain-Dispose	Asset Acquisition	8 mins	6.00
(Asset Management)	The Maintain Phase	5 mins	4.00
	Asset Maintenance	5 mins	4.00
	Asset Depreciation and Asset Revaluation	10 mins	8.00
	Asset Count	5 mins	4.00
	Asset Disposal	5 mins	4.00

BUNDLE	COURSE	DURATION	PRICE - USD
	Prospect-Transact-Care Introduction	12 mins	10.00
	The Prospect Phase	6 mins	5.00
	Prospect Management for PTC	10 mins	8.00
	Quotation Management	20 mins	16.00
	New Customer Approval	20 mins	16.00
Prospect-Transact-Care	The Transact Phase	10 mins	8.00
(Sales)	Sales Order Processing	16 mins	13.00
	Goods Delivery	16 mins	13.00
	Document Processing	16 mins	13.00
	Receivables Management	18 mins	15.00
	The Care Phase	6 mins	5.00
	After Sales Service	20 mins	16.00

BUNDLE	COURSE	DURATION	PRICE - USD
	Require-Procure-Pay Business Process Introduction	08 mins	6.00
	The Require Phase	10 mins	8.00
	Requisition Processing	10 mins	8.00
	New Supplier Approval	10 mins	8.00
	Supplier Contract Maintenance	10 mins	8.00
	Supplier Contract Management (BPO)	06 mins	5.00
Require-Procure-Pay (Purchasing)	The Procure Phase	10 mins	8.00
	Purchase Order Processing	08 mins	6.00
	Import Management	10 mins	8.00
	Receipts Management	15 mins	12.00
	The Pay Phase	15 mins	12.00
	Invoice Processing	15 mins	12.00
	Payment Processing	15 mins	12.00





# Finance Users Explained

If you perform tasks and activities within a Financial role, you might be an Accounts Payable Clerk and Manager, Accounts Receivable Clerk and Manager, Bookkeeper and Accountant, Asset Controller, Cost Accountant or maybe your company calls your role something different. We have provided the content that will be applicable to you and hope that it will support you in your function.

We have categorized our content into levels of proficiency, as you may be a beginner, intermediate or advanced user of SYSPRO.



If you perform one or more of the following activities:

- Posting supplier invoices, credit notes or debit notes.
- Processing supplier payments.
- Querying supplier details.

Then select the **Accounts Payable Clerk and Manager** area of focus and the following courses and certifications will be available to you.



Start here and get an overall understanding of the financial solutions in SYSPRO. You may not transact within all these solutions, but knowing about them will give you a better foundation and also insight into the possibilities with SYSPRO.

BUNDLE	COURSE	DURATION	PRICE - USD
	Accounts Payable Overview - SYSPRO 8	8 min	6.00
	Accounts Receivable Overview - SYSPRO 8	10 min	8.00
	Assets Overview	10 min	8.00
SYSPRO 8 Finance Modules	Goods Received Notes (AP) Overview	10 min	8.00
	Contact Management Overview – SYSPRO 8	10 min	8.00
	Cash Book Overview	6 min	5.00
	General Ledger Overview	10 min	8.00
	Electronic Funds Transfer Overview	8 min	6.00

Your role plays an integral part in the **Purchasing** process. View the process end-to-end to see your touch points and responsibilities.

BUNDLE	COURSE	DURATION	PRICE - USD
	Require-Procure-Pay Business Process Introduction	8 min	6.00
	The Require Phase	10 min	8.00
	Requisition Processing	10 min	8.00
	New Supplier Approval	10 min	8.00
	Supplier Contract Maintenance	10 min	8.00
	Supplier Contract Management (BPO)	6 min	5.00
Require-Procure-Pay (Purchasing)	The Procure Phase	10 min	8.00
	Purchase Order Processing	8 min	6.00
	Import Management	10 min	8.00
	Receipts Management	15 min	12.00
	The Pay Phase	15 min	12.00
	Invoice Processing	15 min	12.00
	Payment Processing	15 min	12.00

These bundles take you through how to post invoices and process payments.

BUNDLE	COURSE	DURATION	PRICE - USD
	Invoice Processing Overvew	6 min	5.00
	AP Invoice Registration: Processing without LCT Apportionment	19 min	15.00
	AP Invoice Posting: Overview	20 min	16.00
	AP Invoice Posting without GRN Matching	24 min	19.00
AP Invoice Posting	AP Invoice Posting with GRN Matching	31 min	25.00
Ar invoice rosting	AP Invoice Posting: Issue to Job	12 min	10.00
	AP Invoice Posting: Approve Registered Invoice	25 min	20.00
	AP Invoice Posting: Adjustments	24 min	19.00
	AP Invoice Posting: Credit Notes and Debit Notes	20 min	16.00
	AP Invoice Automation	10 min	8.00
	AP Supplier-Customer Link & Contra	14 min	11.00
AP Contra	AP Invoice Contra	14 min	11.00

These bundles take you through how to post invoices and process payments.

BUNDLE	COURSE	DURATION	PRICE - USD
	AP Payments	10 min	8.00
	AP Payment Cycle Maintenance - Overview	14 min	11.00
AP Payment Cycle	AP Payment Cycle Maintenance - Program Layout	14 min	20.00
	AP Payment Cycle Maintenance - System Checks	25 min	19.00
	AP Payment Cycle Maintenance - Manual Checks	24 min	14.00
	AP Payment Cycle Maintenance - EFT Payments	17 min	18.00

Reports and queries provide insight as well as tracking of your suppliers, purchasing and payments.

BUNDLE	COURSE	DURATION	PRICE - USD
	AP Cash Requirements Report	8 min	6.00
	AP Released Payments Report	5 min	4.00
AP Payment Cycle	AP Release Schedule Report	5 min	4.00
	AP Check and Remittance Print	22 min	18.00
	AP Tax on Settlement Discount	18 min	19.00
	AP Trial Balance	7 min	6.00
	AP Invoice Registration Report	5 min	4.00
Accounts Payable Reports	AP Aged Analysis Report	6 min	5.00
and Queries	AP Purchase Analysis	6 min	5.00
	AP Purchase Analysis History Report	3 min	2.00
	AP Supplier Query	11 min	9.00

At an intermediate level, you will learn about the configuration programs and other solution features.

BUNDLE	COURSE	DURATION	PRICE - USD
	AP Period End - Balance Function	7 min	6.00
Accounts Payable Period End	AP Period End - Purge Function	7 min	6.00
	AP Period End - Month End & Month End and Purge	9 min	7.00
	Contact Management Query	5 min	4.00
	Contact Query	7 min	6.00
<u>Contact Management</u> <u>System Query and</u> <u>Searches</u>	Activity Search	5 min	4.00
<u>Scarcines</u>	Account Query	3 min	2.00
	Organization Search	7 min	6.00
Supplier Maintenance	AP Supplier Maintenance - Overview	25 min	20.00
	AP Supplier Maintenance - Supplier & Contact Details	12 min	10.00
	AP Supplier Maintenance - General & Purchasing Details	22 min	18.00

BUNDLE	COURSE	DURATION	PRICE - USD
	Accounts Payable Group Payments Configuration	10 min	8.00
Accounts Payable Group	Accounts Payable Group Payments Processing	10 min	8.00
Payments	Accounts Payable Intercompany Group Payments Configuration	10 min	8.00
	Capturing Accounts Payable Intercompany Group Payments	4 min	3.00
<u>Dimension Analysis</u>	Dimension Analysis Overview	7 min	6.00
	Dimension Analysis Configuration: Part 1	10 min	8.00
	Dimension Analysis Configuration: Part 2	12 min	10.00
	Dimension Analysis: GL Dimension Analysis Extract and Query	7 min	6.00

The **Web UI** has the same capability, but looks different to the **Client UI**. Use these courses to see how to transact in the **Web UI**.

BUNDLE	COURSE	DURATION	PRICE - USD
	SYSPRO Avanti: Supplier Document Processing Overview	10 min	8.00
	SYSPRO Avanti: AP Invoice Posting Overview	6 min	5.00
	SYSPRO Avanti: AP Invoice Posting with GRN Matching	6 min	6.00
	SYSPRO Avanti: AP Invoice Posting without GRN Matching	7 min	5.00
AP Invoice Posting Web UI	SYSPRO Avanti: AP Invoice Posting Adjustments	12 min	8.00
	SYSPRO Avanti: AP Invoice Posting - Approve Registered Invoices	10 min	8.00
	SYSPRO Avanti: AP Invoice Posting - Issue to Job	10 min	10.00
	SYSPRO Avanti: AP Invoice Posting Credit and Debit Notes	10 min	8.00
	SYSPRO Avanti: AP Invoice Automation	10 min	8.00
	SYSPRO Avanti: AP Group Payments Configuration	10 min	8.00
AP Payments Web UI	SYSPRO Avanti: AP Registered Invoices	10 min	8.00
	SYSPRO Avanti: AP Group Payments Processing	10 min	8.00

BUNDLE	COURSE	DURATION	PRICE - USD
	SYSPRO Avanti: AP Payment Cycle Maintenance - EFT Payments	14 min	5.00
AP Payments Web UI	SYSPRO Avanti: AP Payment Cycle Maintenance - Manual Checks	10 min	8.00
Ar rayments web or	SYSPRO Avanti: AP Payment Cycle Maintenance Overview and Application Layout	6 min	5.00
	SYSPRO Avanti: AP Payment Cycle Reports	10 min	8.00
	SYSPRO Avanti: Contact Management Accounts	6 min	5.00
	SYSPRO Avanti: Contact Management Contacts	4 min	3.00
CMS Setup Web UI	SYSPRO Avanti: Contact Management Organization List Maintenance	6 min	5.00
	SYSPRO Avanti: Contact Management Activities	10 min	8.00
	SYSPRO Avanti: Contact Query	12 min	10.00
CMS Searches and Queries Web UI	SYSPRO Avanti: Activity Search	5 min	4.00
	SYSPRO Avanti: Organization Search	5 min	4.00

BUNDLE	COURSE	DURATION	PRICE - USD
AP Contra Web UI	SYSPRO Avanti: AP Invoice Contra	10 min	8.00
AP COILLIA WED OI	SYSPRO Avanti: Supplier-Customer Link and Contra	10 min	8.00
	SYSPRO Avanti: AP Suppliers Overview	8 min	6.00
AD Configuration Web III	SYSPRO Avanti: AP Branch Maintenance	10 min	8.00
AP Configuration Web UI	SYSPRO Avanti: AP Invoice Terms Maintenance	3 min	2.00
	SYSPRO Avanti: Supplier Class Maintenance	10 min	8.00
	SYSPRO Avanti: AP Trial Balance	7 min	6.00
	Printing an Invoice Registration Report in Web UI	4 min	3.00
Accounts Payable Reports and	Printing and Interpreting the AP Aged Analysis Report	5 min	4.00
Queries Web UI	Printing and Interpreting the AP Purchase Analysis Report	4 min	3.00
	Printing and Interpreting the AP Purchase Analysis History Report	3 min	2.00
	Querying a Supplier	6 min	5.00

BUNDLE	COURSE	DURATION	PRICE - USD
AP Contra Web UI	SYSPRO Avanti: AP Invoice Contra	10 min	8.00
AP COILLIA WED OI	SYSPRO Avanti: Supplier-Customer Link and Contra	10 min	8.00
	SYSPRO Avanti: AP Suppliers Overview	8 min	6.00
AD Configuration Web III	SYSPRO Avanti: AP Branch Maintenance	10 min	8.00
AP Configuration Web UI	SYSPRO Avanti: AP Invoice Terms Maintenance	3 min	2.00
	SYSPRO Avanti: Supplier Class Maintenance	10 min	8.00
	SYSPRO Avanti: AP Trial Balance	7 min	6.00
	Printing an Invoice Registration Report in Web UI	4 min	3.00
Accounts Payable Reports and	Printing and Interpreting the AP Aged Analysis Report	5 min	4.00
Queries Web UI	Printing and Interpreting the AP Purchase Analysis Report	4 min	3.00
	Printing and Interpreting the AP Purchase Analysis History Report	3 min	2.00
	Querying a Supplier	6 min	5.00

BUNDLE	COURSE	DURATION	PRICE - USD
	SYSPRO Avanti: Accounts Payable Group Payments Configuration	15 min	12.00
Accounts Payable Group	SYSPRO Avanti: Accounts Payable Group Payment Processing	10 min	8.00
Payments Web UI	SYSPRO Avanti: Accounts Payable Intercompany Group Payments Processing	10 min	8.00
	Capturing Accounts Payable Intercompany Group Payments in Web UI	4 min	2.00
	SYSPRO Avanti: Importing General Ledger Journal Entries	10 min	8.00
	SYSPRO Avanti: Posting Multiple Normal Journals	8 min	6.00
Other General Ledger Journals Web UI	SYSPRO Avanti: Posting a Normal Journal From a Standard Journal	6 min	5.00
	Reversing a Journal in Web UI	4 min	3.00
	SYSPRO Avanti: Recurring Journals	9 min	7.00
	SYSPRO Avanti: Posting Recurring Journals	3 min	2.00

BUNDLE	COURSE	DURATION	PRICE - USD
	SYSPRO Avanti: AP Period End - Balance Function	10 min	8.00
AP Period End Web UI	SYSPRO Avanti: AP Period End - Various Month End and Purge Functions	10 min	8.00

Role-based end user certification paths offer you the opportunity to learn more about the SYSPRO offering around your role. There are different levels which you can achieve within a certification path. Once you have completed a level, you will be awarded a certificate of completion, and once you have completed the entire certification path, you will receive a digital credential from **Credly**. You can include this badge in your email signature and display it on social media platforms.

CERTIFICATION PATHS	CERTIFICATIONS	EXAMS	DURATION	PRICE - USD
Certification Path: SYSPRO 7 User Payables Role	Level 1 Certification: Payables Role 7	Exam: Accounts Payable Clerk and Manager	3 Days	100.00
	Level 2 Certification: Payables Role 7	Exam: Purchasing Business Process	3 Days	100.00
Certification Path: SYSPRO 8 User Payables Role	Level 1 Certification: Payables	Exam: SYSPRO 8 Onboarding for Customers		20.00
	Role Certification	Exam: Accounts Payable Clerk and Manager	6 Days	100.00
	Level 2 Certification: Payables Role Certification	Exam: Purchasing Business Process	3 Days	100.00



If you perform one or more of the following activities:

- Posting customer invoices, credit notes or debit notes.
- Processing customer payments.
- Querying customer details.

Then select the **Accounts Receivable Clerk and Manager** area of focus and the following courses and certifications will be available to you.



Start here and get an overall understanding of the financial solutions in SYSPRO. You may not transact within all these solutions, but knowing about them will give you a better foundation and also insight into the possibilities with SYSPRO.

BUNDLE	COURSE	DURATION	PRICE - USD
SYSPRO 8 Finance Modules	Accounts Payable Overview - SYSPRO 8	8 min	6.00
	Accounts Receivable Overview - SYSPRO 8	10 min	8.00
	Assets Overview	10 min	8.00
	Goods Received Notes (AP) Overview	10 min	8.00
	Contact Management Overview – SYSPRO 8	10 min	8.00
	Cash Book Overview	6 min	5.00
	General Ledger Overview	10 min	8.00
	Electronic Funds Transfer Overview	8 min	6.00

Your role plays an integral part in the **Sales** process. View the process end-to-end to see your touch points and responsibilities.

BUNDLE	COURSE	DURATION	PRICE - USD
Prospect-Transact-Care (Sales)	Prospect-Transact-Care Introduction	12 min	10.00
	The Prospect Phase	6 min	5.00
	Prospect Management for PTC	10 min	8.00
	Quotation Management	10 min	8.00
	New Customer Approval	10 min	8.00
	The Transact Phase	6 min	5.00
	Sales Order Processing	10 min	8.00
	Goods Delivery	8 min	6.00
	Document Processing	10 min	8.00
	Receivables Management	15 min	12.00
	The Care Phase	15 min	12.00
	After Sales Service	15 min	12.00

Dive deeper into your responsibilities within the **Sales** process.

BUNDLE	COURSE	DURATION	PRICE - USD
	Credit Application	20 min	16.00
	Process Customer Documents	14 min	10.00
	Sales Order Batch Printing Overview for Receivables	7 min	6.00
	Manage Payments Due	15 min	10.00
Accounts Receivable Clerk and Manager	Release Suspended Orders	15 min	10.00
	Manage Customer Payments	25 min	20.00
	Manage Collections	15 min	12.00
	Day End Procedures	20 min	16.00
	Month/Year End Procedures	29 min	23.00

Let's see how to set up terms discounts and post invoices, post payments from customers as well as adjustments.

BUNDLE	COURSE	DURATION	PRICE - USD
	AR Invoice Terms - Overview	6 min	5.00
	AR Invoice Terms - Ageing Method: Aged Statement & Invoice Date	12 min	10.00
	AR Invoice Terms - Ageing Method: Invoice Due Date	13 min	11.00
AR Invoice Terms and	AR Invoice Terms - Ageing Method: By Statement	14 min	11.00
<u>Discounts</u>	AR Terms Ageing Headings Maintenance	4 min	3.00
	AR Terms Due Dates	11 min	9.00
	AR Invoice Discount Maintenance	6 min	5.00
	Order Discount Breaks	10 min	8.00
AR Invoice Posting	AR Invoice Posting	17 min	14.00
	AR Payments and Adjustments - Overview	23 min	19.00
AR Payments and Adjustments	AR Payments and Adjustments - Payments	28 min	23.00
	AR Payments and Adjustments - Processing and Reconciling Unapplied Payments	5 min	4.00
	AR Payments and Adjustments - Adjustments	30 min	8.00
	AR Payments and Adjustments - Miscellaneous Receipts	5 min	4.00

Learn about the collector runs and receivables reports and queries.

BUNDLE	COURSE	DURATION	PRICE - USD
	AR Collector Run Setup and AR Collector Maintenance	5 min	4.00
	AR Collector Run Maintenance	12 min	10.00
AR Collector and Payment Run	AR Payment Run - Overview	10 min	8.00
	AR Payment Run - By AR Invoice Release	8 min	6.00
	AR Payment Run - By Collector Run	7 min	6.00
	AR Trial Balance	15 min	12.00
	Credit Management Report	17 min	14.00
	AR Summary Credit Management Report	15 min	12.00
Accounts Receivable Reports and Queries	AR Statement Print	16 min	13.00
	AR Customer Movement Report	6 min	6.00
	Credit Letter Extract	3 min	2.00
	AR Customer Query	24 min	19.00

View all the programs used to action day and month end activities.

BUNDLE	COURSE	DURATION	PRICE - USD
	AR Bank Deposit Slip	5 min	4.00
	AR Period End - Balance	11 min	9.00
	AR Finance Charge Calculation	15 min	12.00
	AR Exchange Rate Revaluation	9 min	7.00
	AR Period End - Purge	10 min	8.00
Accounts Receivable Day and Month End	AR Period End - Month End & Month End and Purge	13 min	11.00
	AR Payment Run Purge	4 min	3.00
	AR Customer Query Menu and Toolbar	6 min	5.00
	AR Customer Query Panes	17 min	14.00
	AR Customer Query Listviews	5 min	4.00
	AR Period End Balances	6 min	5.00

At an intermediate level you can get an understanding of configuration and other solution features.

BUNDLE	COURSE	DURATION	PRICE - USD
	Contact Management Query	5 min	4.00
	Contact Query	7 min	6.00
Contact Management System Query and Searches	Activity Search	5 min	4.00
<u>Scarcines</u>	Account Query	3 min	2.00
	Organization Search	7 min	6.00
Customer Maintenance	AR Customer Maintenance - Overview	9 min	7.00
	AR Customer Maintenance - Customer Details Pane	7 min	6.00
	AR Customer Maintenance - Contact Details Pane	12 min	10.00
	AR Customer Maintenance - General Details Pane & Additional Tabs	24 min	19.00

BUNDLE	COURSE	DURATION	PRICE - USD
	Accounts Receivable Group Payments Configuration	8 min	6.00
Accounts Receivable Group	Accounts Receivable Group Intercompany Group Payments Configuration	10 min	8.00
<u>Payments</u>	Accounts Receivable Group Payments Processing	10 min	8.00
	Capturing an Accounts Receivable Intercompany Group Payment	4 min	3.00
<u>Dimension Analysis</u>	Dimension Analysis Overview	7 min	6.00
	Dimension Analysis Configuration: Part 1	10 min	8.00
	Dimension Analysis Configuration: Part 2	12 min	10.00
	Dimension Analysis: GL Dimension Analysis Extract and Query	7 min	6.00

BUNDLE	COURSE	DURATION	PRICE - USD
	Inspection Overview	5 min	4.00
	Inspection Configuration: Acceptance Quality Limit	8 min	6.50
Quality Management Inspection	Inspection Configuration: Inspection Test Design	10 min	8.00
	Inspection Processing: Inspection Level Review	8 min	6.50
	Inspection Processing: Inspection Tests	13 min	11.00
	Customer Complaint System Overview	7 min	6.00
<u>Customer Complaints</u>	Customer Complaint System - Module Level Setup	15 min	12.00
	Customer Complaint Processing	17 min	14.00

The **Web UI** has the same capability, but looks different to the **Client UI**. Use these courses to see how to transact in the **Web UI**.

BUNDLE	COURSE	DURATION	PRICE - USD
	SYSPRO Avanti: Payments Overview	5 min	4.00
	SYSPRO Avanti: AR Payment Run Overview	6 min	5.00
	SYSPRO Avanti: Payments	8 min	6.00
	SYSPRO Avanti: Capturing and Reconciling Unapplied Payments	6 min	5.00
	SYSPRO Avanti: Customer Adjustments	10 min	8.00
AR Payments and Adjustments Web UI	SYSPRO Avanti: AR Collector Run Maintenance	6 min	5.00
	SYSPRO Avanti: AR Payment Run by Collector Run	6 min	5.00
	SYSPRO Avanti: AR Payment Run by AR Invoice Release	6 min	5.00
	SYSPRO Avanti: AR Post Dated Checks	8 min	6.00
	SYSPRO Avanti: AR Group Payments Configuration	10 min	8.00
	SYSPRO Avanti: AR Group Payments Processing	10 min	8.00
	SYSPRO Avanti: AR Invoice Posting	10 min	8.00
AR Invoice Posting Web UI	SYSPRO Avanti: AR Bank Deposit Slip	5 min	4.00

BUNDLE	COURSE	DURATION	PRICE - USD
	SYSPRO Avanti: Contact Management Accounts	6 min	5.00
	SYSPRO Avanti: Contact Management Contacts	4 min	3.00
CMS Setup Web UI	SYSPRO Avanti: Contact Management Organization List Maintenance	6 min	5.00
	SYSPRO Avanti: Contact Management Activities	10 min	8.00
	SYSPRO Avanti: Contact Query	12 min	10.00
CMS Searches and Queries Web UI	SYSPRO Avanti: Activity Search	5 min	4.00
	SYSPRO Avanti: Organization Search	5 min	4.00
	SYSPRO Avanti: AR Group Payments Configuration	15 min	12.00
Accounts Receivable Group Payments Web UI	SYSPRO Avanti: AR Intercompany Group Payments Configuration	10 min	8.00
	SYSPRO Avanti: AR Group Payments Processing	10 min	8.00
	Capturing an Accounts Receivable Intercompany Group Payment	3 min	2.00

Role-based end user certification paths offer you the opportunity to learn more about the SYSPRO offering around your role. There are different levels which you can achieve within a certification path. Once you have completed a level, you will be awarded a certificate of completion, and once you have completed the entire certification path, you will receive a digital credential from **Credly**. You can include this badge in your email signature and display it on social media platforms.

CERTIFICATION PATHS	CERTIFICATIONS	EXAMS	DURATION	PRICE - USD
Certification Path: SYSPRO 7 User Receivables Role	Level 1 Certification: Receivables Role 7	Exam: Accounts Receivable Clerk and Manager	3 Days	100.00
	Level 2 Certification: Receivables Role 7	Exam: Sales Business Process	3 Days	100.00
Certification Path: SYSPRO 8 User Receivables Role	Level 1 Certification: Payables	Exam: SYSPRO 8 Onboarding for Customers	( Davis	20.00
	Role Certification	Exam: Accounts Receivable Clerk and Manager	6 Days	100.00
	Level 2 Certification: Payables Role Certification	Exam: Sales Business Process	3 Days	100.00

## Bookkeeper and Accountant

If you perform one or more of the following activities:

- Recording payments into and from the Cash Book.
- Forecasting cash flow.
- Reconciling bank statements.
- Posting journals.
- Authorizing journals.
- Maintaining GL budgets.
- Analyzing financial information.
- Financial reporting.
- General ledger integration.
- Adding and maintaining ledger codes.

Then select the **Bookkeeper and Accountant** area of focus and the following courses and certifications will be available to you.





#### **SYSPRO Client User Interface - Beginner**

Start here and get an overall understanding of the financial solutions in SYSPRO. You may not transact within all these solutions, but knowing about them will give you a better foundation and also insight into the possibilities with SYSPRO.

BUNDLE	COURSE	DURATION	PRICE - USD
	Financial Essentials - General Ledger Integration	7 min	6.00
Financial Econtials	Financial Essentials - Cash Management	34 min	28.00
<u>Financial Essentials</u>	Financial Essentials - GL Management	30 min	24.00
	Financial Essentials - Month Ends	12 min	10.00
	Accounts Payable Overview - SYSPRO 8	8 min	6.00
	Accounts Receivable Overview - SYSPRO 8	10 min	8.00
	Assets Overview	10 min	8.00
	Goods Received Notes (AP) Overview	10 min	8.00
SYSPRO 8 Finance Modules	Contact Management Overview – SYSPRO 8	10 min	8.00
	Cash Book Overview	6 min	5.00
	General Ledger Overview	10 min	8.00
	Electronic Funds Transfer Overview	8 min	6.00

#### **SYSPRO Client User Interface - Intermediate**

Now that you have an overall understanding of the financial capability, view the applications used to transact, manage and control the **Cash Book** and **General Ledger**.

BUNDLE	COURSE	DURATION	PRICE - USD
	Cash Book Deposits and Withdrawals - Deposits	9 min	7.00
	Cash Book Deposits and Withdrawals - Withdrawals	12 min	10.00
	Cash Book Deposits and Withdrawals - Adjustments	8 min	6.00
<u>Cash Book Deposits and</u> <u>Withdrawals</u>	Cash Book Deposits and Withdrawals - Inter-Bank Transfers	8 min	9.00
	Cash Book Deposits and Withdrawals - Reconciliations	11 min	6.00
	Cash Book Transactions by Tax Code	13 min	11.00
	Cash Book Automatic Bank Reconciliation	8 min	6.00
	Ledger Code Maintenance	20 min	16.00
General Ledger Module Setup	General Ledger Groups	4 min	3.00
	General Ledger Account Copy	3 min	2.00
	GL Recurring Journals	12 min	10.00
	GL Standard Journals	8 min	6.00

BUNDLE	COURSE	DURATION	PRICE - USD
General Ledger Module	General Ledger Journal Source Codes	3 min	2.00
<u>Setup</u>	GL Analysis Categories and Codes	7 min	6.00
	GL Journal Entry - Overview	20 min	16.00
	GL Journal Entry Normal Entry	25 min	20.00
	GL Journal Authorization	5 min	4.00
	GL Provisional Journals	15 min	12.00
	GL Inter-Company Journals	13 min	10.00
	GL User-Defined Journals	11 min	9.00
General Ledger Transaction Processing	GL Period End Adjustment Journals	15 min	12.00
	GL Auditor's Adjustment Journals	12 min	10.00
	GL Statistical Journals	10 min	8.00
	GL Alternate Currency Journals	10 min	8.00
	GL Post Multiple Normal Journals	9 min	7.00
	GL Post Recurring Journals	5 min	4.00

#### **SYSPRO Client User Interface - Intermediate**

Within your role, you may be required to setup certain elements of the **Accounts Payable** module. Learn how to add your company data, to ensure seemless transaction processing.

BUNDLE	COURSE	DURATION	PRICE - USD
	AP Branch Maintenance	7 min	6.00
Accounts Payable Module Setup - SYSPRO 7	AP Supplier Class Maintenance	3 min	2.00
	AP Invoice Terms Maintenance	6 min	5.00
<u>Dimension Analysis</u>	Dimension Analysis Overview	7 min	6.00
	Dimension Analysis Configuration: Part 1	10 min	8.00
	Dimension Analysis Configuration: Part 2	12 min	10.00
	Dimension Analysis: GL Dimension Analysis Extract and Query	7 min	6.00

BUNDLE	COURSE	DURATION	PRICE - USD
	Invoice Processing Overvew	6 min	5.00
	AP Invoice Registration: Processing without LCT Apportionment	19 min	15.00
	AP Invoice Posting: Overview	20 min	16.00
	AP Invoice Posting without GRN Matching	24 min	19.00
AD Invoice Desting	AP Invoice Posting with GRN Matching	31 min	25.00
AP Invoice Posting	AP Invoice Posting: Issue to Job	12 min	10.00
	AP Invoice Posting: Approve Registered Invoice	25 min	20.00
	AP Invoice Posting: Adjustments	24 min	19.00
	AP Invoice Posting: Credit Notes and Debit Notes	20 min	16.00
	AP Invoice Automation	10 min	8.00

The **Web UI** has the same capability, but looks different to the **Client UI**. Use these courses to see how to transact in the **Web UI**.

BUNDLE	COURSE	DURATION	PRICE - USD
	SYSPRO Avanti: Cash Book Deposits and Withdrawals: Deposits	9 min	7.00
	SYSPRO Avanti: Cash Book Deposits and Withdrawls: Withdrawls	8 min	6.00
	SYSPRO Avanti: Cash Book and Withdrawals: Adjustments	8 min	6.00
Cash Book Deposits and Withdrawals Web UI	SYSPRO Avanti: Cash Book and Withdrawls: Reconciliations	8 min	6.00
	SYSPRO Avanti: Cash Book and Withdrawls: Inter-Bank Transfers	11 min	9.00
	Cash Book Transactions by Tax Code	13 min	10.00
	Cash Book Automatic Bank Reconciliation	8 min	6.00
GL Integration Web UI	SYSPRO Avanti: General Ledger Integration Overview	8 min	6.00
	SYSPRO Avanti: GL Journal Entry Overview	7 min	6.00
Normal Journals Web UI	SYSPRO Avanti: Normal Journals	8 min	6.00
	SYSPRO Avanti: GL Journal Authorization	12 min	10.00
	SYSPRO Avanti: Provisional Journals	8 min	5.00

BUNDLE	COURSE	DURATION	PRICE - USD
	SYSPRO Avanti: Inter-company Journals	12 min	10.00
	SYSPRO Avanti: Alternate Currency Journals	12 min	10.00
Normal Journals Web UI	SYSPRO Avanti: Period End Adjustment Journals	10 min	8.00
	SYSPRO Avanti: Auditor's Adjustment Journals	10 min	8.00
	SYSPRO Avanti: Statistical Journals	13 min	10.00
	SYSPRO Avanti: Importing General Ledger Journal Entries	10 min	8.00
	SYSPRO Avanti: Posting Multiple Normal Journals	8 min	6.00
Other General Ledger Journals	SYSPRO Avanti: Posting a Normal Journal From a Standard Journal	6 min	5.00
Web UI	Reversing a Journal in Web UI	4 min	3.00
	SYSPRO Avanti: Recurring Journals	9 min	7.00
	SYSPRO Avanti: Posting Recurring Journals	3 min	2.00

BUNDLE	COURSE	DURATION	PRICE - USD
AP Period End Web UI	SYSPRO Avanti: AP Period End - Balance Function	10 min	8.00
Al Tellou Ellu Web Ol	SYSPRO Avanti: AP Period End - Various Month End and Purge Functions	10 min	8.00

Role-based end user certification paths offer you the opportunity to learn more about the SYSPRO offering around your role. There are different levels which you can achieve within a certification path. Once you have completed a level, you will be awarded a certificate of completion, and once you have completed the entire certification path, you will receive a digital credential from **Credly**. You can include this badge in your email signature and display it on social media platforms.

CERTIFICATION PATHS	CERTIFICATIONS	EXAMS	DURATION	PRICE - USD
		Exam: Accounts Receivable Clerk and Manager	6.5	100.00
Certification Path: SYSPRO 7 User Financial Role		Exam: Asset Controller	6 Days	100.00
	Level 2 Certification: Financial Role 7	Exam: Financial Business Processes - Financial Role	9 Days	100.00
	Level 1 Certification: Financial Role Certification	Exam: SYSPRO 8 Onboarding for Customers	- 6 Days	20.00
		Exam: Financial Essentials		100.00
Certification Path: SYSPRO 8 User Financial Role	Level 2 Certification: Financial Role Certification	Exam: Bookkeeper and Accountant	6 Days	100.00
	Level 3 Certification: Financial Role Certification	Exam: Asset Controller	– 9 Days -	100.00
		Exam: Financial Business Processes - Financial Role		100.00



If you perform one or more of the following activities:

- Capturing and maintaining assets.
- Calculating asset depreciation.
- Transferring and disposing assets.
- Revaluing assets.
- Capturing capital expenditure.
- Recording asset counts.
- Reporting on and querying assets.

Then select the **Asset Controller** area of focus and the following courses and certifications will be available to you.





#### **SYSPRO Client User Interface - Beginner**

Your role plays an integral part in the **Asset Management** process. View the process end-to-end to see your touch points and responsibilities.

BUNDLE	COURSE	DURATION	PRICE - USD
	Obtain-Maintain-Dispose Business Process Introduction	5 min	4.00
	The Obtain Phase	5 min	4.00
	Asset Capex Management	8 min	6.00
	Asset Order Processing	8 min	6.00
Obtain-Maintain-Dispose	Asset Acquisition	8 min	6.00
(Asset Management)	The Maintain Phase	5 min	4.00
	Asset Maintenance	5 min	4.00
	Asset Depreciation and Asset Revaluation	10 min	8.00
	Asset Count	5 min	4.00
	Asset Disposal	5 min	4.00

#### **SYSPRO Client User Interface - Beginner**

Start here and get an overall understanding of the financial solutions in SYSPRO. You may not transact within all these solutions, but knowing about them will give you a better foundation and also insight into the possibilities with SYSPRO.

BUNDLE	COURSE	DURATION	PRICE - USD
	Accounts Payable Overview - SYSPRO 8	8 min	6.00
	Accounts Receivable Overview - SYSPRO 8	10 min	8.00
	Assets Overview	10 min	8.00
SYSPRO 8 Finance Modules	Goods Received Notes (AP) Overview	10 min	8.00
STST NO STITUTION MOUNTES	Contact Management Overview – SYSPRO 8	10 min	8.00
	Cash Book Overview	6 min	5.00
	General Ledger Overview	10 min	8.00
	Electronic Funds Transfer Overview	8 min	6.00

The **Web UI** has the same capability, but looks different to the **Client UI**. Use these courses to see how to transact in the **Web UI**.

BUNDLE	COURSE	DURATION	PRICE - USD
	SYSPRO Avanti: Asset Capex System Overview	10 min	8.00
	SYSPRO Avanti: Capex Items and Lines	15 min	12.00
Asset Capex Web UI	SYSPRO Avanti: Asset Capex Purchase Orders	8 min	6.00
	SYSPRO Avanti: Asset Capex Made In Items	10 min	8.00
	SYSPRO Avanti: Assets In Suspense	8 min	6.00

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CERTIFICATION PATHS	CERTIFICATIONS	EXAMS	DURATION	PRICE - USD
	Level 1 Certification:	Exam: Accounts Receivable Clerk and Manager	C Davis	100.00
Certification Path: SYSPRO 7 User Financial Role	Financial Role 7	Exam: Asset Controller	6 Days	100.00
	Level 2 Certification: Financial Role 7	Exam: Financial Business Processes - Financial Role	9 Days	100.00
	Level 1 Certification: Financial Role Certification	Exam: SYSPRO 8 Onboarding for Customers	- 6 Days	20.00
		Exam: Financial Essentials		100.00
Certification Path: SYSPRO 8 User Financial Role	Level 2 Certification: Financial Role Certification	Exam: Bookkeeper and Accountant	6 Days	100.00
	Level 3 Certification: Financial Role Certification	Exam: Asset Controller	– 9 Days -	100.00
		Exam: Financial Business Processes - Financial Role		100.00



If you perform one or more of the following activities:

- Managing costs for inventory and bill of materials.
- Performing what-if costing.
- Activity-based costing.
- Actual costing of items.
- Calculating costs of imported items.
- Reporting and analyzing costs and variances.
- Balancing inventory and work in progress values.

Then select the **Cost Accountant** area of focus and the following courses and certifications will be available to you.





View how costs are managed and controlled using the **Inventory** and **Bill of Materials** solutions.

BUNDLE	COURSE	DURATION	PRICE - USD
	Inventory Movements - Adjustments	16 min	13.00
	Inventory Movements - Cost Changes	15 min	12.00
Inventory Management	Inventory Movements - Cost Modifications	16 min	13.00
inventory management	Inventory Movements - Physical Counts	12 min	10.00
	Minimum Quantity Calculation	6 min	5.00
	Price/Cost Percentage Change	5 min	4.00
	BOM Cost Implosion and Transfer BOM Costs to Warehouse Costs	13 min	11.00
Bill of Materials Costing	What-if Costing Programs	16 min	13.00
	BOM Costing Query - BOM Costs	5 min	4.00
Bill of Materials Reports	BOM Reports Part 1	4 min	3.00
	BOM Reports Part 2	10 min	8.00
	BOM Reports Part 3	10 min	8.00

The Web UI has the same capability, but looks different to the Client UI. Use these courses to see how to transact in the Web UI.

BUNDLE	COURSE	DURATION	PRICE - USD
	SYSPRO Avanti: Inventory - Cost Modifications	12 min	10.00
Inventory Management	SYSPRO Avanti: Inventory - Adjustments	7 min	6.00
Web UI	SYSPRO Avanti: Inventory - Cost Changes	7 min	6.00
	SYSPRO Avanti: Inventory - Physical Counts	10 min	8.00
	SYSPRO Avanti: GL Journal Authorization	12 min	10.00
	SYSPRO Avanti: Provisional Journals	8 min	5.00
Normal Journals Web UI	SYSPRO Avanti: Inter-company Journals	12 min	10.00
	SYSPRO Avanti: Alternate Currency Journals	12 min	10.00
	SYSPRO Avanti: Period End Adjustment Journals	10 min	8.00
	SYSPRO Avanti: Auditor's Adjustment Journals	10 min	8.00
	SYSPRO Avanti: Statistical Journals	13 min	10.00

BUNDLE	COURSE	DURATION	PRICE - USD
	SYSPRO Avanti: Importing General Ledger Journal Entries	10 min	8.00
	SYSPRO Avanti: Posting Multiple Normal Journals	8 min	6.00
Other General Ledger Journals	SYSPRO Avanti: Posting a Normal Journal From a Standard Journal	6 min	5.00
Web UI	Reversing a Journal in Web UI	4 min	3.00
	SYSPRO Avanti: Recurring Journals	9 min	7.00
	SYSPRO Avanti: Posting Recurring Journals	3 min	2.00
	SYSPRO Avanti: BOM Cost Implosion	12 min	10.00
Bill of Materials Costing Web UI	SYSPRO Avanti: BOM What-if Costing	10 min	8.00
	SYSPRO Avanti: What-if Costing Applications	12 min	10.00
	SYSPRO Avanti: BOM Employee Costing	12 min	10.00
AP Period End Web UI	SYSPRO Avanti: AP Period End - Balance Function	10 min	8.00
	SYSPRO Avanti: AP Period End - Various Month End and Purge Functions	10 min	8.00

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CERTIFICATION PATHS	CERTIFICATIONS	EXAMS	DURATION	PRICE - USD
Certification Path: SYSPRO 7 User Cost Accounting Role	Level 1 Certification: Cost Accounting Role 7	Exam: Cost Accountant	3 Days	100.00
	Level 2 Certification: Cost Accounting Role 7	Exam: Cost Management	3 Days	100.00
Certification Path: SYSPRO 8 User Cost Accounting Role	Level 1 Certification: Cost Accounting Role	Exam: SYSPRO 8 Onboarding for Customers	6 Days	20.00
		Exam: Financial Essentials	6 Days	100.00
	Level 2 Certification: Cost Accounting Role	Exam: Cost Accountant	3 Days	100.00
	Level 3 Certification: Cost Accounting Role	Exam: Cost Management	9 Days	100.00





### **Distribution Users Explained**

If you perform tasks and activities within a **Distribution** role, you might be a **Inventory Control Manager and Dispatcher**, a **Buyer and Purchasing Manager**, a **Salesperson, Order Entry Clerk and Sales Manager**, an **Inventory Planner** or maybe your company calls your role something different. We have provided the content that will be applicable to you and hope that it will support you in your function.

We have categorized our content into levels of proficiency, as you may be a beginner, intermediate or advanced user of SYSPRO.

# Inventory Control Manager and Dispatcher

If you perform one or more of the following activities:

- Recording inventory movements.
- Adding and maintaining warehouse details.
- Packing and picking inventory.
- Managing stock levels and pricing.
- Recording stock takes and cycle counts; managing lots and serials.
- Monitoring inventory in transit.
- Managing returns.
- Managing and monitoring dispatches and deliveries.

Then select the **Inventory Control Manager and Dispatcher** area of focus and the following courses and certifications will be available.



#### **SYSPRO Client User Interface - Beginner**

Start here and get an overall understanding of the manufacturing and distribution solutions in SYSPRO. You may not transact within all these solutions but knowing about them will give you a better foundation and also insight into the possibilities with SYSPRO and how your role integrates into the different areas of the business.

BUNDLE	COURSE	DURATION	PRICE - USD
	Product Configurator Overview	14 min	11.00
	Contact Management Overview	7 min	6.00
	Inventory Overview	9 min	7.00
	Goods in Transit Overview	14 min	11.00
	Inventory Planning Overview	9 min	7.00
	Families and Groupings Overview	9 min	7.00
SYSPRO 8 Distribution Modules	Purchase Orders Overview	7 min	6.00
	Quotations Overview	11 min	9.00
	Return Merchandise Authorization Overview	9 min	7.00
	Return to Supplier Overview	10 min	8.00
	Sales Analysis Overview	8 min	6.00
	Sales Orders Overview	8 min	6.00
	Trade Promotions Overview	10 min	8.00

BUNDLE	COURSE	DURATION	PRICE - USD
Distribution Essentials	Distribution Essentials Introduction	2 hrs 31 min	122.00
	Distribution Essentials - Require-Procure-Pay	1 hr 7 min	54.00
	Distribution Essentials - Prospect-Transact-Care	1 hr 51min	90.00
	Part 1: The Manufacturing Environment	32 min	26.00
	Part 2: Data Accuracy and Roles and Responsibilities	26 min	21.00
	Part 3: Inventory Management	28 min	23.00
Manufacturing Concepts	Part 4: Lot Sizing, Lead Times, Safety Stock, Scrap and Yield	33 min	27.00
	Part 5: Material Replenishment and Introduction to MRP and BOM	29 min	23.00
	Part 6: MRP Processing	29 min	23.00
	Part 7: Production Planning	31 min	25.00
	Part 8: DRP and Supply Chain Management	23 min	19.00
	Part 9: Manufacturing and Quality Philosophies	45 min	36.00
Prospect-Transact-Care (Sales)	Prospect-Transact-Care Introduction	12 min	10.00
	The Prospect Phase	6 min	5.00
	Prospect Management for PTC	10 min	8.00

#### **SYSPRO Client User Interface - Beginner**

Your role plays an integral part in both the **Sales** and **Purchasing** processes. View the process end-to-end to see your touch points and responsibilities.

BUNDLE	COURSE	DURATION	PRICE - USD
Prospect-Transact-Care (Sales)	Quotation Management	20 min	16.00
	New Customer Approval	20 min	16.00
	The Transact Phase	10 min	8.00
	Sales Order Processing	16 min	13.00
	Goods Delivery	16 min	13.00
	Document Processing	16 min	13.00
	Receivables Management	18 min	15.00
	The Care Phase	6 min	5.00
	After Sales Service	20 min	16.00
Require-Procure-Pay (Purchasing)	Require-Procure-Pay Business Process Introduction	8 min	6.00
	The Require Phase	10 min	8.00
	Requisition Processing	10 min	8.00
	New Supplier Approval	10 min	8.00
	Supplier Contract Maintenance	10 min	8.00

BUNDLE	COURSE	DURATION	PRICE - USD
	Supplier Contract Management (BPO)	6 min	5.00
	The Procure Phase	10 min	8.00
	Purchase Order Processing	8 min	6.00
Require-Procure-Pay	Import Management	10 min	8.00
(Purchasing)	Receipts Management	15 min	12.00
	The Pay Phase	15 min	12.00
	Invoice Processing	15 min	12.00
	Payment Processing	15 min	12.00

#### **SYSPRO Client User Interface - Intermediate**

Learn how to optimize your inventory by familiarizing yourself with SYSPRO's inventory management solutions.

BUNDLE	COURSE	DURATION	PRICE - USD
	Cycle Counting System Configuration	7 min	6.00
Cycle Counting	Cycle Counting System Processing	18 min	15.00
Cycle Counting	SYSPRO Scheduler	7 min	6.00
	Inventory Lost and Found Warehouse Review	6 min	5.00
	Goods in Transit Setup and Configuration	14 min	11.00
	GIT Warehouse Supply Chain Setup and Validation	14 min	11.00
	Viewing the GIT Supply Chain	6 min	5.00
Goods In Transit	Inventory Movements - Transfers IN with GIT	18 min	15.00
	GIT Receipt with Apportionment	21 min	17.00
	Viewing GIT References	10 min	8.00
	GIT Trial Balance	7 min	6.00
Inventory Management	Inventory Movements - Adjustments	16 min	13.00
	Inventory Movements - Cost Changes	15 min	12.00
	Inventory Movements - Cost Modifications	16 min	13.00

BUNDLE	COURSE	DURATION	PRICE - USD
	Inventory Movements - Physical Counts	12 min	10.00
Inventory Management	Minimum Quantity Calculation	6 min	5.00
	Price/Cost Percentage Change	5 min	13.00
	Inventory Movements - Preferences and Options	12 min	10.00
	Inventory Movements - Bin Transfers	14 min	11.00
	Inventory Movements - Expense Issues	15 min	12.00
	Inventory Movements - Transfers OUT	18 min	15.00
Inventory Movements	Inventory Movements - Transfers IN (Non-GIT)	15 min	12.00
	Inventory Movements - Immediate Transfers	18 min	15.00
	Inventory Movements - No Destination Transfers	15 min	12.00
	Inventory Movements – Receipts	12 min	10.00
Inventory Pricing	Inventory Quantity Discounts	8 min	6.00
	Stock Code Price Maintenance	7 min	6.00
	Price Code Price Maintenance	6 min	5.00

BUNDLE	COURSE	DURATION	PRICE - USD
loventous Duising	Foreign Currency Price Codes	5 min	4.00
Inventory Pricing	Foreign Prices	5 min	4.00
	Stock Code Maintenance - Overview	15 min	12.00
	Stock Code Maintenance - Stock Code Details Pane	12 min	10.00
	Stock Code Maintenance - Replenishment Pane	23 min	19.00
	Stock Code Maintenance - Tracking Tab	14 min	11.00
<u>Inventory - Stock Code</u> <u>Maintenance</u>	Stock Code Maintenance - Sales Details Pane	20 min	16.00
	Stock Code Maintenance - Other Tab	5 min	4.00
	Copy Stock Code	10 min	8.00
	Copy Stock Codes to New Warehouses	9 min	7.00
	Stock Code Maintenance - Production Details Pane	10 min	8.00
Missions and Tasks	SYSPRO Avanti: Missions and Tasks Overview	8 min	6.00
	SYSPRO Avanti: Missions and Tasks: Configuration	8 min	6.00
	SYSPRO Avanti: Missions and Tasks: Transaction Processing	8 min	6.00

#### **SYSPRO Client User Interface - Intermediate**

Purchasing can have a direct impact on a business's inventory control and the management of accurate inventory stock levels. To learn more about how the **Purchase Orders** module integrates into your role, view the bundles below.

BUNDLE	COURSE	DURATION	PRICE - USD
	Purchase Order Inspection Overview	7 min	6.00
Purchase Order Inspection	Purchase Order Inspection Managers - Transaction Processing	10 min	8.00
	Purchase Order Receipts and Inspection Overview	6 min	5.00
	Goods Received Notes (PO) Overview	4 min	3.00
	Purchase Order Receipts and Inspection Preferences	13 min	10.00
	Purchase Order Receipts - Receipt Order	23 min	18.00
Purchase Order Receipts	Purchase Order Receipts - Receipt Line and Cancel Line	18 min	14.00
	Purchase Order Receipts - Apportion Order	18 min	14.00
	Purchase Order Receipts - Negative and Reverse Receipts	17 min	14.00
	Supply Chain Portal for Suppliers	10 min	8.00
	Request for Quote System Transaction Processing	16 min	13.00
Preferred Suppliers	Preferred Suppliers	21 min	17.00
	Sourcing Policy Maintenance 1: Program Overview and Header	15 min	12.00
	Sourcing Policy Maintenance 4: Supplier by Stock Code vs. Supplier by Warehouse	9 min	7.00

BUNDLE	COURSE	DURATION	PRICE - USD
	Sourcing Policy Maintenance 2: Multi-Sourcing Policy	17 min	14.00
Preferred Suppliers	Sourcing Policy Maintenance 3: Lowest Cost and Lowest Cost Within Due Date	20 min	16.00
	Return to Supplier (RTS): Review	14 min	11.00
	Creating Returns from Inventory Movements	6 min	5.00
Return to Supplier	Creating Returns from Return Merchandise Authorization (RMA) Receipts	9 min	7.00
	Return to Supplier Reports and Purge	6 min	5.00
Salas Ouday Dispatsh Natas	Dispatch Notes Overview	15 min	12.00
Sales Order Dispatch Notes	Dispatch Notes: Transaction Processing	25 min	20.00
	Picking	3 min	2.00
	Sales Orders Picking: Configuration	5 min	4.00
Sales Order Picking	Pick Maintenance and Picks - User Interface	7 min	6.00
	Pick Query - User Interface	7 min	6.00
	Pick Review - User Interface	10 min	8.00
	Creating Picks and Adding to Picks	12 min	10.00

BUNDLE	COURSE	DURATION	PRICE - USD
	Stock Take Overview	6 min	5.00
	Stock Take Selection	7 min	6.00
	Stock Take Tickets and Stock Take Forms	7 min	6.00
Stock Take System	Stock Take Capture	16 min	13.00
	Stock Take Capture by Stock Code	10 min	8.00
	Uncaptured Stock Quantities and Stock Take Variance Reports	9 min	7.00
	Stock Take Confirmation	12 min	10.00
	Product Recall Overview	9 min	8.00
Product Recall	Additional Lot Maintenance	5 min	4.00
	Product Recall Selections Review and Quarantine	17 min	14.00
	Product Recall Query	3 min	2.00

BUNDLE	COURSE	DURATION	PRICE - USD
	Kanban Overview	8 min	6.00
<u>Kanban</u>	Kanban Configuration	10 min	8.00
	Transacting with Kanban	6 min	5.00
	Marshalling Overview	10 min	8.00
Mayaballing	Marshalling Configuration	10 min	8.00
Marshalling	Marshalling a Pick	10 min	8.00
	Marshalling Query	10 min	8.00
	Inspection Overview	5 min	4.00
	Inspection Configuration - Acceptance Quality Limit	8 min	6.00
Quality Management Inspection	Inspection Configuration: Inspection Test Design	10 min	8.00
	Inspection Processing: Inspection Level Review	8 min	6.00
	Inspection Processing: Inspection Tests	13 min	10.00

#### **SYSPRO Client User Interface - Advanced**

BUNDLE	COURSE	DURATION	PRICE - USD
<u>Customer Complaints</u>	Customer Complaint System Overview	7 min	6.00
	Customer Complaint System - Module Level Setup	15 min	12.00
	Customer Complaint Processing	17 min	14.00

The **Web UI** has the same capability, but looks different to the **Client UI**. Use these courses to see how to transact in the **Web UI**.

BUNDLE	COURSE	DURATION	PRICE - USD
	SYSPRO Avanti: Dispatch Notes Transaction Processing Part 1	8 min	7.00
Dispatch Notes Web UI	SYSPRO Avanti: Dispatch Notes Transaction the Web UI Processing Part 2	8 min	7.00
	SYSPRO Avanti: Inventory - Cost Modifications	12 min	10.00
Inventory Management	SYSPRO Avanti: Inventory - Adjustments	7 min	6.00
Web UI	SYSPRO Avanti: Inventory - Cost Changes	7 min	6.00
	SYSPRO Avanti: Inventory - Physical Counts	10 min	8.00
	SYSPRO Avanti: Inventory - Expense Issues	8 min	6.00
	SYSPRO Avanti: Inventory - Transfers Out	8 min	6.00
	SYSPRO Avanti: Inventory - Transfers In (Non-GIT)	7 min	6.00
<u>Inventory Movements</u>	SYSPRO Avanti: Inventory - Immediate Transfers	10 min	8.00
Web UI	SYSPRO Avanti: Inventory - Transfers No Destination	8 min	6.00
	SYSPRO Avanti: Inventory - Transfers In with GIT	7 min	6.00
	SYSPRO Avanti: Inventory - Receipts	12 min	10.00
	SYSPRO Avanti: Minimum Quantity Calculation	10 min	8.00

BUNDLE	COURSE	DURATION	PRICE - USD
	SYSPRO Avanti: Inventory Movements - General Preferences and Options	10 min	8.00
<u>Inventory Movements</u> <u>Web UI</u>	SYSPRO Avanti: Inventory Movements - Preferences for GIT Transfers	7 min	6.00
	SYSPRO Avanti: Inventory - Bin Transfers	7 min	6.00
	SYSPRO Avanti: Pick Review and Pick Maintenance	5 min	6.00
Picking Web UI	SYSPRO Avanti: Creating Picks and Adding to Picks in Sales Order Entry	6 min	5.00
	SYSPRO Avanti: Picking	10 min	8.00
Purchase Order Inspection	SYSPRO Avanti: Purchase Order Inspection Overview	7 min	6.00
Web UI	SYSPRO Avanti: Purchase Order Inspection - Transaction Processing	10 min	8.00
	SYSPRO Avanti: Purchase Order Entry - Overview and Program Layout	6 min	5.00
	SYSPRO Avanti: Purchase Order Entry - Preferences	7 min	6.00
	SYSPRO Avanti: Purchase Order Entry - Stocked Lines	7 min	6.00
Purchase Order Entry Web UI	SYSPRO Avanti: Purchase Order Entry - Nonstocked Line	5 min	4.00
	SYSPRO Avanti: Purchase Order Entry - Freight, Miscellaneous and Comment Lines	6 min	5.00
	SYSPRO Avanti: Purchase Order Entry - End Order Options	8 min	7.00
	SYSPRO Avanti: Purchase Order Entry - Copy, Cancel and Graph Functions	8 min	7.00

Find out more about how **Web UI**, caters for your role, with its various applications, relevant to the **Distribution** module.

BUNDLE	COURSE	DURATION	PRICE - USD
	SYSPRO Avanti: Purchase Order Receipts - Receipt Order	10 min	8.00
	SYSPRO Avanti: Purchase Order Receipts - Receipt Line and Cancel Line	10 min	8.00
Purchase Order Receipts Web UI	SYSPRO Avanti: Purchase Order Receipts - Apportion Order	10 min	8.00
	SYSPRO Avanti: Purchase Order Receipts - Negative and Reverse Receipts	10 min	8.00
	SYSPRO Avanti: Purchase Order Receipts - Preferences	10 min	8.00
	SYSPRO Avanti: RTS Review	20 min	16.00
Return to Supplier Web UI	SYSPRO Avanti: Creating Returns from RMA Receipts	10 min	8.00
	SYSPRO Avanti: Creating Returns from the Receipts Application	8 min	6.00
Stock Take System Web UI	SYSPRO Avanti: Stock Take Overview	10 min	8.00
	SYSPRO Avanti: Stock Take Selection and Stock Take Forms	12 min	10.00
	SYSPRO Avanti: Stock Take Capture and Stock Take Confirmation	15 min	12.00

BUNDLE	COURSE	DURATION	PRICE - USD
	SYSPRO Avanti: Product Recall Configuration	8 min	6.00
Droduct Bosall Wob III	SYSPRO Avanti: Product Recall Quarantine	8 min	6.00
Product Recall Web UI	SYSPRO Avanti: Product Recall Selections Review	6 min	5.00
	SYSPRO Avanti: Product Recall Query and Reports	7 min	6.00
	SYSPRO Avanti: Inspection Overview	6 min	5.00
	SYSPRO Avanti: Inspection Configuration - Acceptance Quality Limit	10 min	8.00
In an action Wale III	SYSPRO Avanti: Inspection Configuration - Inspection Test Design	10 min	8.00
Inspection Web UI	SYSPRO Avanti: Inspection Processing - Inspection Level Review	7 min	6.00
	SYSPRO Avanti: Processing Inspection Tests Part 1	7 min	6.00
	SYSPRO Avanti: Processing Inspection Tests Part 2	12 min	10.00

BUNDLE	COURSE	DURATION	PRICE - USD
Kanban Web UI	SYSPRO Avanti: Kanban Overview	8 min	6.50
	SYSPRO Avanti: Kanban Configuration	10 min	8.10
	SYSPRO Avanti: Kanban Transaction Processing	8 min	6.50

Role-based end user certification paths offer you the opportunity to learn more about the SYSPRO offering around your role. There are different levels which you can achieve within a certification path. Once you have completed a level, you will be awarded a certificate of completion, and once you have completed the entire certification path, you will receive a digital credential from Credly. You can include this badge in your email signature and display it on social media platforms.

CERTIFICATION PATHS	CERTIFICATIONS	EXAMS	DURATION	PRICE - USD
Certification Path: SYSPRO 7 User Inventory Control Role	Level 1 Certification: Inventory Control Role 7	Exam: Inventory Control Manager	3 Days	100.00
	Level 2 Certification: Inventory Control Role 7	Exam: Inventory Management	3 Days	100.00
Certification Path: SYSPRO 8 User Inventory Control Role	Level 1 Certification: Inventory Control Role	Exam: SYSPRO 8 Onboarding for Customers	6.00	20.00
		Exam: Distribution Essentials Essentials	- 6 Days	100.00
	Level 2 Certification: Inventory Control Role	Exam: Inventory Control Manager	3 Days	100.00
	Level 3 Certification: Inventory Control Role	Exam: Inventory Management	3 Days	100.00

# Buyer and Purchasing Manager

If you perform one or more of the following activities:

- Requesting or buying goods for manufacturing or distribution.
- Sourcing suppliers.
- Reporting on supplier performance.
- Submitting request for quotations.
- Monitoring imported items.
- Querying suppliers and orders from suppliers.

Then select the **Buyer and Purchasing Manager** area of focus and the following courses and certifications will be available.





Start here and get an overall understanding of the distribution solutions in SYSPRO. You may not transact within all these solutions but knowing about them will give you a better foundation and insight into the possibilities with SYSPRO and how your role integrates into the different areas of the business.

BUNDLE	COURSE	DURATION	PRICE - USD
	Product Configurator Overview	14 min	11.00
	Contact Management Overview	7 min	6.00
	Inventory Overview	9 min	7.00
	Goods in Transit Overview	14 min	11.00
	Inventory Planning Overview	9 min	7.00
	Families and Groupings Overview	9 min	7.00
SYSPRO 8 Distribution  Modules	Purchase Orders Overview	7 min	6.00
	Quotations Overview	11 min	9.00
	Return Merchandise Authorization Overview	9 min	7.00
	Return to Supplier Overview	10 min	8.00
	Sales Analysis Overview	8 min	6.00
	Sales Orders Overview	8 min	6.00
	Trade Promotions Overview	10 min	8.00

Your role plays an integral part in the **Purchasing** process. View the process end-to-end to see your touch points and responsibilities.

BUNDLE	COURSE	DURATION	PRICE - USD
	Require-Procure-Pay Business Process Introduction	8 min	6.00
	The Require Phase	10 min	8.00
	Requisition Processing	10 min	8.00
	New Supplier Approval	10 min	8.00
	Supplier Contract Maintenance	10 min	8.00
	Supplier Contract Management (BPO)	6 min	5.00
Require-Procure-Pay (Purchasing)	The Procure Phase	10 min	8.00
	Purchase Order Processing	8 min	6.00
	Import Management	10 min	8.00
	Receipts Management	15 min	12.00
	The Pay Phase	15 min	12.00
	Invoice Processing	15 min	12.00
	Payment Processing	15 min	12.00

#### **SYSPRO Client User Interface - Intermediate**

Purchase orders play a major role in the inventory management process. Learn how SYSPRO can help you optimize your procurement process.

BUNDLE	COURSE	DURATION	PRICE - USD
	Supplier Comments	6 min	5.00
	Stock Code Comments	6 min	5.00
Purchase Orders Module Setup	Standard Comments in Purchase Orders	8 min	6.00
	Alternate Delivery Address & Price UoM	8 min	6.00
	Purchase Order Format	5 min	4.00
	Purchase Order Entry - Overview and Header Information	7 min	6.00
	Purchase Order Entry - Preferences	8 min	6.00
	Purchase Order Entry - Menu and Toolbar	11 min	9.00
	Purchase Order Entry - Order Header Panes	4 min	3.00
Purchase Order Processing	Purchase Order Entry - Stocked Lines	13 min	10.00
	Purchase Order Entry - Non-stocked Lines	10 min	8.00
	Purchase Order Entry - Freight, Miscellaneous and Comment Lines	6 min	5.00
	Purchase Order Entry - End Purchase Order Options	5 min	4.00
	Purchase Order Entry - Copy, Cancel and Graph Functions	6 min	5.00

BUNDLE	COURSE	DURATION	PRICE - USD
Purchase Orders Reports	Purchase Order Query	15 min	10.00
and Queries	Purchase Orders Reports	15 min	10.00
	Preferred Suppliers	21 min	17.00
	Sourcing Policy Maintenance 1: Program Overview and Header	15 min	10.00
Preferred Suppliers	Sourcing Policy Maintenance 4: Supplier by Stock Code vs. Supplier by Warehouse	9 min	7.00
	Sourcing Policy Maintenance 2: Multi-Sourcing Policy	17 min	14.00
	Sourcing Policy Maintenance 3: Lowest Cost and Lowest Cost Within Due Date	20 min	16.00
	Requisition System Overview	6 min	5.00
Requisitions	Requisition System - User Maintenance	9 min	7.00
<u>Requisitions</u>	Request for Quote System Overview	6 min	5.00
	Request for Quote System Configuration	5 min	4.00
	AP Supplier Maintenance - Overview	25 min	20.00
Supplier Maintenance	AP Supplier Maintenance - Supplier & Contact Details	12 min	10.00
	AP Supplier Maintenance - General & Purchasing Details	22 min	18.00

BUNDLE	COURSE	DURATION	PRICE - USD
	Contact Management Query	5 min	4.00
	Contact Query	7 min	6.00
Contact Management System Query and Searches	Activity Search	5 min	4.00
Scarcines	Account Query	3 min	2.00
	Organization Search	7 min	6.00
	Marshalling Overview	10 min	8.00
Marchalling	Marshalling Configuration	10 min	8.00
Marshalling	Marshalling a Pick	10 min	8.00
	Marshalling Query	10 min	8.00
	Inspection Overview	5 min	4.00
	Inspection Configuration - Acceptance Quality Limit	8 min	6.00
Quality Management Inspection	Inspection Configuration: Inspection Test Design	10 min	8.00
	Inspection Processing: Inspection Level Review	8 min	6.00
	Inspection Processing: Inspection Tests	13 min	10.00

The Web UI has the same capability, but looks different to the Client UI. Use these courses to see how to transact in the Web UI.

BUNDLE	COURSE	DURATION	PRICE - USD
	SYSPRO Avanti: Purchase Order Entry - Overview and Program Layout	6 min	5.00
	SYSPRO Avanti: Purchase Order Entry - Preferences	7 min	6.00
	SYSPRO Avanti: Purchase Order Entry - Stocked Lines	7 min	6.00
Purchase Order Entry Web UI	SYSPRO Avanti: Purchase Order Entry - Nonstocked Line	5 min	4.00
<del></del>	SYSPRO Avanti: Purchase Order Entry - Freight, Miscellaneous and Comment Lines	6 min	5.00
	SYSPRO Avanti: Purchase Order Entry - End Order Options	5 min	4.00
	SYSPRO Avanti: Purchase Order Entry - Copy, Cancel and Graph Functions	8 min	6.00
	Request for Quote System Overview	10 min	8.00
	Request for Quote Review	8 min	6.00
Request for Quote Web UI	Request for Quote Maintenance	10 min	8.00
	Supplier Quote Entry	8 min	6.00
	SYSPRO Avanti: Contact Management Accounts	6 min	5.00
CMS Setup Web UI	SYSPRO Avanti: Contact Management Contacts	4 min	3.00
	SYSPRO Avanti: Contact Management Organization List Maintenance	6 min	5.00

BUNDLE	COURSE	DURATION	PRICE - USD
CMS Setup Web UI	SYSPRO Avanti: Contact Management Activities	10 min	8.00
	SYSPRO Avanti: Contact Query	12 min	10.00
CMS Searches and Queries Web UI	SYSPRO Avanti: Activity Search	5 min	4.00
	SYSPRO Avanti: Organization Search	5 min	4.00
	SYSPRO Avanti: Inspection Overview	6 min	5.00
	SYSPRO Avanti: Inspection Configuration - Acceptance Quality Limit	10 min	8.00
Inspection Web III	SYSPRO Avanti: Inspection Configuration - Inspection Test Design	10 min	8.00
Inspection Web UI	SYSPRO Avanti: Inspection Processing - Inspection Level Review	7 min	6.00
	SYSPRO Avanti: Processing Inspection Tests Part 1	7 min	6.00
	SYSPRO Avanti: Processing Inspection Tests Part 2	12 min	10.00

Role-based end user certification paths offer you the opportunity to learn more about the SYSPRO offering around your role. There are different levels which you can achieve within a certification path. Once you have completed a level, you will be awarded a certificate of completion, and once you have completed the entire certification path, you will receive a digital credential from **Credly**. You can include this badge in your email signature and display it on social media platforms.

CERTIFICATION PATHS	CERTIFICATIONS	EXAMS	DURATION	PRICE - USD
Certification Path: SYSPRO 7	Level 1 Certification: Purchasing Role 7	Exam: Buyer and Purchasing Manager	3 Days	100.00
User Purchasing Role	Level 2 Certification: Purchasing Role 7	Exam: Purchasing Business Process	3 Days	100.00
Certification Path: SYSPRO 8 User Purchasing Role	Level 1 Certification:	Exam: SYSPRO 8 Onboarding for Customers	( Davis	20.00
	Purchasing Role	Exam: Buyer and Purchasing Manager	6 Days	100.00
	Level 2 Certification: Purchasing Role	Exam: Purchasing Business Process	3 Days	100.00

Salesperson, Order Entry Clerk and Sales Manager

If you perform one or more of the following activities:

- Prospecting.
- Managing customers.
- Proving customer quotations.
- Processing sales.
- Maintaining pricing.
- Maintaining promotions.
- Analyzing sales.
- Managing customer contracts.

Then select the **Salesperson**, **Order Entry Clerk and Sales Manager** area of focus and the following courses and certifications will be available.





Get an overall understanding of the distribution solutions in SYSPRO by familiarizing yourself with the topics covered in these courses. You may not transact within all these solutions but knowing about them will give you a better foundation and also insight into the possibilities with SYSPRO and how your role integrates into the different areas of the business.

BUNDLE	COURSE	DURATION	PRICE - USD
	Product Configurator Overview	14 min	11.00
	Contact Management Overview	7 min	6.00
	Inventory Overview	9 min	7.00
	Goods in Transit Overview	14 min	11.00
	Inventory Planning Overview	9 min	7.00
	Families and Groupings Overview	9 min	7.00
SYSPRO 8 Distribution Modules	Purchase Orders Overview	7 min	6.00
	Quotations Overview	11 min	9.00
	Return Merchandise Authorization Overview	9 min	7.00
	Return to Supplier Overview	10 min	8.00
	Sales Analysis Overview	8 min	6.00
	Sales Orders Overview	8 min	6.00
	Trade Promotions Overview	10 min	8.00

Your role plays an integral part in the **Sales** process. View the process end-to-end to see your touch points and responsibilities.

BUNDLE	COURSE	DURATION	PRICE - USD
	Prospect-Transact-Care Introduction	12 min	10.00
	The Prospect Phase	6 min	5.00
	Prospect Management for PTC	10 min	8.00
	Quotation Management	20 min	16.00
	New Customer Approval	20 min	16.00
Prospect-Transact-Care	The Transact Phase	10 min	8.00
(Sales)	Sales Order Processing	16 min	13.00
	Goods Delivery	16 min	13.00
	Document Processing	16 min	13.00
	Receivables Management	18 min	15.00
	The Care Phase	6 min	5.00
	After Sales Service	20 min	16.00
Order Entry Clerk	Manage Sales Orders - Simple Order	8 min	6.00
	Manage Sales Orders - Reserved Stock	6 min	5.00

Unpack your role within SYSPRO, by viewing how we cater for each area of your job specification.

BUNDLE	COURSE	DURATION	PRICE - USD
Order Entry Clerk	Manage Sales Orders - Back Orders	9 min	7.00
	Manage Sales Orders - Scheduled Orders	11 min	9.00
	Manage Returns	9 min	7.00
	Reporting and Analysis: Queries	6 min	5.00
Sales Managers	Reporting and Analysis: Sales Targets	6 min	5.00
<u>Sales Managers</u>	Reporting and Analysis - Sales Staff	15 min	12.00
	Reporting and Analysis: Turnover and Profit	5 min	4.00
	Prospect Management	4 min	3.00
	Price Management Overview	4 min	3.00
	Monitor Prices	4 min	3.00
Salespersons	Manage Contracts	9 min	7.00
	Manage Promotions	7 min	6.00
	Sales Order Templates and Service Charges	9 min	7.00
	Reason Codes and Problem Codes	8 min	6.00

BUNDLE	COURSE	DURATION	PRICE - USD
	Product Classes and Departments	6 min	5.00
	Salespersons	5 min	4.00
<u>Salespersons</u>	Manage Quotations	11 min	9.00
	Prepare Quotations for PTO Products	5 min	4.00
	Prospect Management	4 min	3.00
	Price Management Overview	4 min	3.00
	Monitor Prices	4 min	3.00
	Manage Contracts	9 min	7.00
Salespersons, Order Entry	Manage Promotions	7 min	6.00
Clerk and Sales Managers	Sales Order Templates and Service Charges	9 min	7.00
	Reason Codes and Problem Codes	8 min	6.00
	Product Classes and Departments	6 min	5.00
	Salespersons	5 min	4.00
	Manage Quotations	11 min	9.00

BUNDLE	COURSE	DURATION	PRICE - USD
	Prepare Quotations for PTO Products	5 min	4.00
	Manage Sales Orders - Simple Order	4 min	3.00
	Manage Sales Orders - Reserved Stock	3 min	2.00
	Manage Sales Orders - Back Orders	4 min	3.00
Salespersons, Order Entry	Manage Sales Orders - Scheduled Orders	5 min	4.00
Clerk and Sales Managers	Manage Returns	4 min	3.00
	Reporting and Analysis: Queries	4 min	3.00
	Reporting and Analysis: Sales Targets	4 min	3.00
	Reporting and Analysis - Sales Staff	3 min	2.00
	Reporting and Analysis: Turnover and Profit	3 min	2.00

#### **SYSPRO Client User Interface - Intermediate**

Now that you have an overall understanding of **Distribution** capabilities, learn more about the programs which assist with sales transactions.

BUNDLE	COURSE	DURATION	PRICE - USD
	Inventory Quantity Discounts	8 min	6.00
	Stock Code Price Maintenance	7 min	6.00
Inventory Pricing	Price Code Price Maintenance	6 min	5.00
	Foreign Currency Price Codes	5 min	4.00
	Foreign Prices	5 min	4.00
	SO Back Order Release	11 min	9.00
Sales Order Back Order Release	Import Back Order Releases	11 min	9.00
	Sales Order Back Order Review	12 min	10.00
	Picking	3 min	2.00
	Sales Orders Picking: Configuration	5 min	4.00
Sales Order Picking	Pick Maintenance and Picks - User Interface	7 min	6.00
	Pick Query - User Interface	7 min	6.00
	Pick Review - User Interface	10 min	8.00
	Creating Picks and Adding to Picks	12 min	10.00

BUNDLE	COURSE	DURATION	PRICE - USD
	Sales Order Entry - Overview and General Program Layout	21 min	17.00
	Sales Order Entry Preferences	14 min	11.00
	Sales Order Entry - Order Header Pane	24 min	19.00
	SO Entry - Statuses & Select New Status Program	12 min	10.00
Sales Order Processing	Sales Order Entry - Processing a Stocked Line Using Default Fields	21 min	17.00
	Sales Order Entry - Processing a Non-Stocked Line	12 min	10.00
	Processing a Miscellaneous and Freight Line	12 min	10.00
	Sales Order Batch Printing Overview	14 min	11.00
	Quick Sales Order Entry	5 min	4.00
	Quotation Entry - Overview and Quotation Header	7 min	6.00
Quotation Entry	Quotation Entry - Stocked Lines	6 min	5.00
	Quotation Entry - Non-stocked Bought-out	7 min	6.00
	Quotation Entry - Version Numbering	5 min	4.00
	Quotation Entry - Non-stocked Made-in and Estimates	12 min	10.00

#### **SYSPRO Client User Interface - Intermediate**

BUNDLE	COURSE	DURATION	PRICE - USD
Contact Management System Query and Searches	Contact Management Query	5 min	4.00
	Contact Query	7 min	6.00
	Activity Search	5 min	4.00
	Account Query	3 min	2.00
	Organization Search	7 min	6.00

The **Web UI** has the same capability, but looks different to the **Client UI**. Use these courses to see how to transact in the **Web UI**.

BUNDLE	COURSE	DURATION	PRICE - USD
	SYSPRO Avanti: Sales Orders - Back Order Release	6 min	5.00
Back Orders Web UI	SYSPRO Avanti: Sales Orders Back Order Review	8 min	6.00
	SYSPRO Avanti: Pick Review and Pick Maintenance	5 min	4.00
Picking Web UI	SYSPRO Avanti: Creating Picks and Adding to Picks in Sales Order Entry	6 min	5.00
	SYSPRO Avanti: Picking	10 min	8.00
	SYSPRO Avanti: Sales Order Entry - Overview and General Application Layout	7 min	6.00
	SYSPRO Avanti: Sales Order Entry - Preferences	7 min	6.00
	SYSPRO Avanti: Sales Orders - Change Order Status Application	5 min	4.00
Sales Order Entry Web UI	SYSPRO Avanti: Sales Order Entry - Stocked Lines	7 min	6.00
	SYSPRO Avanti: Sales Order Entry - Miscellaneous and Freight Lines	7 min	6.00
	SYSPRO Avanti: Sale Order Entry - Non-stocked Lines	4 min	3.00
	SYSPRO Avanti: Document Print	8 min	6.00
CMS Setup Web UI	SYSPRO Avanti: Contact Management Accounts	6 min	5.00
	SYSPRO Avanti: Contact Management Contacts	4 min	3.00

BUNDLE	COURSE	DURATION	PRICE - USD
CMS Setup Web UI	SYSPRO Avanti: Contact Management Organization List Maintenance	6 min	5.00
Civis Setup Wes Of	SYSPRO Avanti: Contact Management Activities	10 min	8.00
	SYSPRO Avanti: Contact Query	12 min	10.00
CMS Searches and Queries Web UI	SYSPRO Avanti: Activity Search	5 min	4.00
	SYSPRO Avanti: Organization Search	5 min	4.00
	SYSPRO Avanti: Pricing Engine Overview	10 min	8.00
Pricing Engine Web UI	SYSPRO Avanti: Price List Conversion	6 min	5.00
	SYSPRO Avanti: Pricing Engine - Price Lists	8 min	7.00
	SYSPRO Avanti: Pricing Engine - Price List Review	8 min	7.00
	SYSPRO Avanti: Pricing Engine - Price Group Maintenance	8 min	7.00
	SYSPRO Avanti: Pricing Engine - Price Group Order Discounts	8 min	7.00

The **Product Configurator** facilitates rapid order configuration by non-technical people across an organization.

BUNDLE	COURSE	DURATION	PRICE - USD
	Product Configurator Overview	14 min	11.00
	Demo Configurator - Example	6 min	5.00
	Demo Configurator - Selections and Criteria	13 min	10.00
Product Configurator	Demo Configurator - Options and Components	9 min	7.00
	Building a Configurator - Selections and Criteria	15 min	12.00
	Building a Configurator - Options Components and Operations	16 min	13.00
	Building a Configurator - Calculations and Component Dependencies	13 min	10.00
Pricing Engine	Pricing Engine Overview	10 min	8.00
	Pricing Engine: Price Lists	12 min	10.00
	Pricing Engine: Price Groups	8 min	6.00
	Pricing Engine: Order Discount Breaks	8 min	6.00
	Pricing Engine: Price Catalogs	6 min	5.00

BUNDLE	COURSE	DURATION	PRICE - USD
	Inspection Overview	5 min	4.00
	Inspection Configuration: Acceptance Quality Limit	8 min	6.50
Quality Management Inspection	Inspection Configuration: Inspection Test Design	10 min	8.00
	Inspection Processing: Inspection Level Review	8 min	6.50
	Inspection Processing: Inspection Tests	13 min	11.00
	Customer Complaint System Overview	7 min	6.00
<u>Customer Complaints</u>	Customer Complaint System - Module Level Setup	15 min	12.00
	Customer Complaint Processing	17 min	14.00

#### **SYSPRO Certifications**

Role-based end user certification paths offer you the opportunity to learn more about the SYSPRO offering around your role. There are different levels which you can achieve within a certification path. Once you have completed a level, you will be awarded a certificate of completion, and once you have completed the entire certification path, you will receive a digital credential from **Credly**. You can include this badge in your email signature and display it on social media platforms.

CERTIFICATION PATHS	CERTIFICATIONS	EXAMS	DURATION	PRICE - USD
Certification Path: SYSPRO 7 User Sales Role	Level 1 Certification: Sales Role 7	Exam: Salesperson, Order Entry Clerk and Sales Manager	3 Days	100.00
	Level 2 Certification: Sales Role 7	Exam: Sales Business Process	3 Days	100.00
Certification Path: SYSPRO 8 User Sales Role	Level 1 Certification: Sales	Exam: SYSPRO 8 Onboarding for Customers	6.5	20.00
	Role 8	Exam: Salesperson, Order Entry Clerk and Sales Manger	6 Days	100.00
	Level 2 Certification: Sales Role 8	Exam: Sales Business Process	3 Days	100.00



If you perform one or more of the following activities:

- Determining the optimal quantity and timing of inventory.
- Aligning inventory levels with sales and production capacity.
- Inventory forecasting.
- Classifying stock codes.
- Setting stock policy and modeling policy effects.

Then select the **Inventory Planner** area of focus and the following courses and certifications will be available. to you.







Learn how SYSPRO supports forecasting and inventory optimization with the **Inventory Planning** solution.

BUNDLE	COURSE	DURATION	PRICE - USD
	Families and Groupings Overview	9 min	7.00
Families and Graunings	IO Families and Groupings - Collections	12 min	10.00
<u>Families and Groupings</u>	IO Families and Groupings - Program Tabs	6 min	5.00
	IO Families and Groupings - Pulldown Menu Functions	18 min	15.00
	IO Options Maintenance	9 min	7.00
Forecasting Setup	Forecast Calendars	2 min	2.00
	IO Selection Set Maintenance	5 min	4.00
	The Modeling Interface	10 min	8.00
	Introduction to Stock Policies	11 min	9.00
<b>Inventory Optimization</b>	Fixed Policy	10 min	8.00
	Risk Policy	6 min	5.00
	Changing the Model	5 min	4.00
	IO Demand History	9 min	7.00
Inventory Forecasting	Statistics Review	6 min	5.00

#### **SYSPRO Client User Interface - Advanced**

BUNDLE	COURSE	DURATION	PRICE - USD
	IO Pareto Analysis	10 min	8.00
	IO Manual Forecasting	8 min	6.00
Inventory Forecasting	Forecasting Algorithms Part 1	13 min	11.00
inventory Forecasting	Forecasting Algorithms Part 2	16 min	13.00
	IO Approve Draft Forecasts & Updating Live Forecasts	qq5 min	4.00
	IO Batch Forecasting	6 min	5.00

BUNDLE	COURSE	DURATION	PRICE - USD
	SYSPRO Avanti: Kanban Overview	8 min	6.50
Kanban Web UI	SYSPRO Avanti: Kanban Configuration	10 min	8.10
	SYSPRO Avanti: Kanban Transaction Processing	8 min	6.50





# Manufacturing Users Explained

If you perform tasks and activities within a Manufacturing role, you might be a **Planner for Bill of Materials**, **Planner and Production Manager for WIP** or a **Planner for Requirements Planning**, or maybe your company calls your role something different. We have provided the content that will be applicable to you and hope that it will support you in your function.

We have categorized our content into levels of proficiency, as you may be a beginner, intermediate or advanced user of SYSPRO.



If you perform one or more of the following activities:

• Adding and maintaining bill of materials.

Updating production item costs.

Then select the **Planner - Bill of Materials** area of focus and the following courses and certifications will be available. to you.



#### **SYSPRO Client User Interface - Beginner**

Start here and get an overall understanding of the manufacturing and distribution solutions in SYSPRO. You may not transact within all these solutions but knowing about them will give you a better foundation and also insight into the possibilities with SYSPRO.

BUNDLE	COURSE	DURATION	PRICE - USD
	Product Configurator Overview	14 min	11.00
	Contact Management Overview	7 min	6.00
	Inventory Overview	9 min	7.00
	Goods in Transit Overview	14 min	11.00
	Inventory Planning Overview	9 min	7.00
	Families and Groupings Overview	9 min	7.00
SYSPRO 8 Distribution  Modules	Purchase Orders Overview	7 min	6.00
	Quotations Overview	11 min	9.00
	Return Merchandise Authorization Overview	9 min	7.00
	Return to Supplier Overview	10 min	8.00
	Sales Analysis Overview	8 min	6.00
	Sales Orders Overview	8 min	6.00
	Trade Promotions Overview	10 min	8.00

BUNDLE	COURSE	DURATION	PRICE - USD
	Part 1: The Manufacturing Environment	32 min	26.00
	Part 2: Data Accuracy and Roles and Responsibilities	26 min	21.00
	Part 3: Inventory Management	28 min	23.00
	Part 4: Lot Sizing, Lead Times, Safety Stock, Scrap and Yield	33 min	27.00
Manufacturing Concepts	Part 5: Material Replenishment and Introduction to MRP and BOM	29 min	23.00
	Part 6: MRP Processing	29 min	23.00
	Part 7: Production Planning	31 min	25.00
	Part 8: DRP and Supply Chain Management	23 min	19.00
	Part 9: Manufacturing and Quality Philosophies	45 min	36.00
	Schedule-Produce-Distribute Introduction	5 min	4.00
	Schedule Phase	10 min	8.00
Manufacturing Essentials	Produce Phase Overview	7 min	6.00
(Schedule-Produce- Distribute)	Releasing Production Orders	10 min	8.00
	Processing Production Transactions	10 min	8.00
	The Distribute Phase	10 min	8.00

# **SYSPRO Client User Interface - Beginner**

BUNDLE	COURSE	DURATION	PRICE - USD
	Bill of Materials Overview	8 min	7.00
	Engineering Change Control Overview	7 min	6.00
	Manufacturing Operations Management Overview	5 min	4.00
SYSPRO 7 Manufacturing Modules	Requirements Planning Overview	16 min	13.00
	Quotations Overview	11 min	9.00
	Work in Progress Overview - SYSPRO 7	10 min	8.00
	Lot Traceability Overview - SYSPRO 7	5 min	4.00
	Bill of Materials Overview	8 min	7.00
	Engineering Change Control Overview	7 min	6.00
	Manufacturing Operations Management Overview	5 min	4.00
SYSPRO 8 Manufacturing Modules	Requirements Planning Overview	16 min	13.00
	Quotations Overview	11 min	9.00
	Work in Progress Overview - SYSPRO 8	10 min	8.00
	Lot Traceability Overview - SYSPRO 8	5 min	4.00

The bill of materials, in manufacturing, is essential to enable your business to bring products from concept to customer. Familiarize yourself with SYSPRO's **Bill of Materials** solution to find out more.

BUNDLE	COURSE	DURATION	PRICE - USD
	BOM Cost Center Maintenance	7 min	6.00
Bill of Materials	BOM Work Center Maintenance and BOM Work Center Move Matrix Maintenance	11 min	9.00
Module Setup	Capacity Calendar Maintenance	4 min	3.00
	Machine Maintenance, BOM Tool Set Maintenance, and Employee Maintenance	6 min	5.00
	Structures & Routings Overview and Components	17 min	14.00
	Structures & Routings - Operations	22 min	18.00
Bill of Materials Structures and Routings	Structures & Routings - Subcontract Operations	7 min	6.00
	Batch Bill of Materials	5 min	4.00
	BOM Structure Validation, Relationship Validation, and BOM Lead Time Calculation	11 min	9.00
Bill of Materials Reports	BOM Reports Part 1	4 min	3.00
	BOM Reports Part 2	10 min	8.00
	BOM Reports Part 3	10 min	8.00

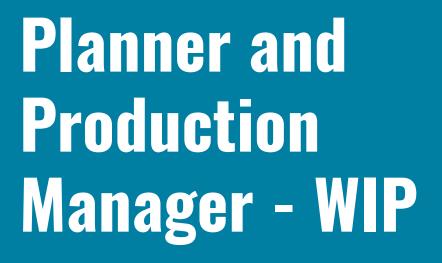
BUNDLE	COURSE	DURATION	PRICE - USD
Quotation Entry	Quotation Entry - Overview and Quotation Header	7 min	6.00
	Quotation Entry - Stocked Lines	6 min	5.00
	Quotation Entry - Non-stocked Bought-out	7 min	6.00
	Quotation Entry - Version Numbering	5 min	4.00
	Quotation Entry - Non-stocked Made-in and Estimates	12 min	10.00

The **Web UI** has the same capability, but looks different to the **Client UI**. Use these courses to see how to transact in the **Web UI**.

BUNDLE	COURSE	DURATION	PRICE - USD
	SYSPRO Avanti: Quotations Application Overview	10 min	8.00
Quotation Entry Web UI	SYSPRO Avanti: Quotations - Non-stocked Bought Out	10 min	8.00
	SYSPRO Avanti: Quotations - Non-stocked Made In Items and Estimates	18 min	14.00
	SYSPRO Avanti: BOM Cost Implosion	12 min	10.00
Bill of Materials Costing Web III	SYSPRO Avanti: BOM What-if Costing	10 min	8.00
Bill of Materials Costing Web UI	SYSPRO Avanti: What-if Costing Applications	12 min	10.00
	SYSPRO Avanti: BOM Employee Costing	12 min	10.00

Role-based end user certification paths offer you the opportunity to learn more about the SYSPRO offering around your role. There are different levels which you can achieve within a certification path. Once you have completed a level, you will be awarded a certificate of completion, and once you have completed the entire certification path, you will receive a digital credential from **Credly**. You can include this badge in your email signature and display it on social media platforms.

CERTIFICATION PATHS	CERTIFICATIONS	EXAMS	DURATION	PRICE - USD
	Level 1 Certification: Planning	Exam: Planner and Production Manager		100.00
Certification Path: SYSPRO 7 User Planning Role	Role 7	Exam: Planner - Requirement Planning	9 Days	100.00
	Level 2 Certification: Planning Role 7	Exam: Planning Business Processes	10 Days	100.00
	Level 1 Certification: Planning Role	Exam: SYSPRO 8 Onboarding for Customers	C Davis	20.00
		Exam: Manufacturing Essentials	6 Days	100.00
Certification Path: SYSPRO 8 User Planning Role	Level 2 Certification: Planning Role	Exam: Planner and Production Manager	0.5	100.00
		Exam: Planner - Requirement Planning	9 Days	100.00
	Level 3 Certification: Planning Role	Exam: Planning Business Processes	10 Days	100.00



If you perform one or more of the following activities:

- Creating and maintaining jobs.
- Allocating materials and labor to jobs.
- Confirming jobs.
- Receipting jobs.
- Inspecting jobs.
- Querying and reporting on jobs.

Then select the **Planner and Production Manager - WIP** area of focus and the following courses and certifications will be available.





#### **SYSPRO Client User Interface - Beginner**

Get an overall understanding of the **Manufacturing** and **Distribution** solutions in SYSPRO and gain a greater understanding of what the solution has to offer. You may not transact within all these solutions but knowing about them will give you a better foundation and insight into the possibilities with SYSPRO, and how your role integrates into other modules.

BUNDLE	COURSE	DURATION	PRICE - USD
	Part 1: The Manufacturing Environment	32 min	26.00
	Part 2: Data Accuracy and Roles and Responsibilities	26 min	21.00
	Part 3: Inventory Management	28 min	23.00
	Part 4: Lot Sizing, Lead Times, Safety Stock, Scrap and Yield	33 min	27.00
Manufacturing Concepts	Part 5: Material Replenishment and Introduction to MRP and BOM	29 min	23.00
	Part 6: MRP Processing	29 min	23.00
	Part 7: Production Planning	31 min	25.00
	Part 8: DRP and Supply Chain Management	23 min	19.00
	Part 9: Manufacturing and Quality Philosophies	45 min	36.00
	Schedule-Produce-Distribute Introduction	5 min	4.00
	Schedule Phase	10 min	8.00
Manufacturing Essentials (Schedule-Produce- Distribute)	Produce Phase Overview	7 min	6.00
	Releasing Production Orders	10 min	8.00
	Processing Production Transactions	10 min	8.00
	The Distribute Phase	10 min	8.00

# **SYSPRO Client User Interface - Beginner**

BUNDLE	COURSE	DURATION	PRICE - USD
	Product Configurator Overview	14 min	11.00
	Contact Management Overview	7 min	6.00
	Inventory Overview	9 min	7.00
	Goods in Transit Overview	14 min	11.00
	Inventory Planning Overview	9 min	7.00
	Families and Groupings Overview	9 min	7.00
SYSPRO 8 Distribution  Modules	Purchase Orders Overview	7 min	6.00
	Quotations Overview	11 min	9.00
	Return Merchandise Authorization Overview	9 min	7.00
	Return to Supplier Overview	10 min	8.00
	Sales Analysis Overview	8 min	6.00
	Sales Orders Overview	8 min	6.00
	Trade Promotions Overview	10 min	8.00

Within your role in **Work in Progress**, you may be involved in areas such as inventory, labour and overhead consumed on open production orders in progress.

BUNDLE	COURSE	DURATION	PRICE - USD
	Product Recall Overview	9 min	7.00
Bus devet Base II	Additional Lot Maintenance	5 min	4.00
Product Recall	Product Recall Selections Review and Quarantine	17 min	14.00
	Product Recall Query	3 min	2.00
	Job Nest Capture	16 min	13.00
	WIP Nest Mapping Format Maintenance - Exporting	8 min	6.00
WIP Job Nesting	Job Nesting Overview	26 min	21.00
	WIP Nest Processing	18 min	15.00
	WIP Job Nest Cost History	4 min	3.00
	Job Entry, Trial Loading, and ATP Query	18 min	15.00
	Material Allocations	17 min	14.00
Work in Progress Job	Operation Allocations - Internal	23 min	19.00
Posting	Operation Allocations - Subcontract	7 min	6.00
	WIP Reservations Review	6 min	5.00
	WIP Job Confirmations	6 min	5.00

BUNDLE	COURSE	DURATION	PRICE - USD
	WIP Job Issues	9 min	7.00
	WIP Job Issues - Kit Issue	6 min	5.00
	WIP Job Issue - Specific Issue	7 min	6.00
	WIP Labor Posting	10 min	8.00
Work in Progress Job	Job Receipts	16 min	13.00
Posting	Job Closure	6 min	5.00
	Expected Job Cost Recalculation Program	6 min	5.00
	Transfer Work in Progress	6 min	5.00
	Reserving, Tracking, and Cross-Referencing Lots and Serials	12 min	10.00
	WIP Link Job to Sales Order	6 min	5.00
	WIP Inspection - Overview and Setup	11 min	9.00
Work in Progress Inspection	WIP Inspection	4 min	3.00
	WIP Inspection Variance Review	4 min	3.00

Reports and queries provide insight as well as tracking of your work in progress and its relevant elements.

BUNDLE	COURSE	DURATION	PRICE - USD
	Reports and Documents	4 min	3.00
	WIP Job Query	5 min	4.00
	Multi-level Job Query	2 min	2.00
Work in Progress Reports and Queries	WIP Reports Part 1	13 min	10.00
	WIP Reports Part 2	9 min	7.00
	WIP Reports Part 3	13 min	10.00
	WIP Period End	7 min	6.00
	Kanban Overview	8 min	6.00
<u>Kanban</u>	Kanban Configuration	10 min	8.00
	Transacting with Kanban	6 min	5.00
	Marshalling Overview	10 min	8.00
Marshalling	Marshalling Configuration	10 min	8.00
	Marshalling a Pick	10 min	8.00
	Marshalling Query	10 min	8.00

BUNDLE	COURSE	DURATION	PRICE - USD
	Inspection Overview	5 min	4.00
	Inspection Configuration - Acceptance Quality Limit	8 min	6.00
Quality Management Inspection	Inspection Configuration: Inspection Test Design	10 min	8.00
	Inspection Processing: Inspection Level Review	8 min	6.00
	Inspection Processing: Inspection Tests	13 min	10.00
	Dimension Analysis Overview	7 min	6.00
<u>Dimension Analysis</u>	Dimension Analysis Configuration: Part 1	10 min	8.00
	Dimension Analysis Configuration: Part 2	12 min	10.00
	Dimension Analysis: GL Dimension Analysis Extract and Query	7 min	6.00

The **Web UI** has the same capability, but looks different to the **Client UI**. Use these courses to see how to transact in the **Web UI**.

BUNDLE	COURSE	DURATION	PRICE - USD
	SYSPRO Avanti: Quotations Application Overview	10 min	8.00
Quotation Entry Web UI	SYSPRO Avanti: Quotations - Non-stocked Bought Out	10 min	8.00
	SYSPRO Avanti: Quotations - Non-stocked Made In Items and Estimates	18 min	14.00
	SYSPRO Avanti: WIP Inspection Overview	8 min	6.00
WIP Inspection Web UI	SYSPRO Avanti: WIP Inspection Maintenance	15 min	12.00
	SYSPRO Avanti: WIP Inspection Variance Closure	5 min	4.00
	SYSPRO Avanti: Job Issues Overview	8 min	6.00
	SYSPRO Avanti: Job Issue Preferences	10 min	8.00
	SYSPRO Avanti: Issuing to Jobs	10 min	8.00
	SYSPRO Avanti: Job Entry and Trial Loading	10 min	8.00
Job Posting Web UI	SYSPRO Avanti: Material Allocations	8 min	6.00
	SYSPRO Avanti: Operation Allocations	17 min	14.00
	SYSPRO Avanti: Specific Issue	15 min	12.00
	SYSPRO Avanti: Job Confirmation	5 min	4.00
	SYSPRO Avanti: Labor Posting Formats	7 min	6.00

BUNDLE	COURSE	DURATION	PRICE - USD
	SYSPRO Avanti: Labor Posting	20 min	16.00
	SYSPRO Avanti: Job Receipts	20 min	16.00
	SYSPRO Avanti: Job Closure	20 min	16.00
Job Posting Web UI	SYSPRO Avanti: WIP Job Linking	20 min	16.00
	SYSPRO Avanti: WIP Load Levelling	25 min	20.00
	SYSPRO Avanti: Expected Job Cost Recalculation	12 min	10.00
	SYSPRO Avanti: Transfer Work in Progress	9 min	7.00
	SYSPRO Avanti: Job Nesting Overview	10 min	8.00
	SYSPRO Avanti: Job Nest Capture	9 min	7.00
Job Nesting Web UI	SYSPRO Avanti: Job Nest Processing	12 min	10.00
	SYSPRO Avanti: Job Nest Cost History	8 min	6.00
	SYSPRO Avanti: Job Nest Format Setup	9 min	7.00

BUNDLE	COURSE	DURATION	PRICE - USD
	SYSPRO Avanti: Product Recall Configuration	8 min	6.00
Dyadust Darall Wah III	SYSPRO Avanti: Product Recall Quarantine	8 min	6.00
Product Recall Web UI	SYSPRO Avanti: Product Recall Selections Review	6 min	5.00
	SYSPRO Avanti: Product Recall Query and Reports	7 min	6.00
	SYSPRO Avanti: BOM Cost Implosion	12 min	10.00
Dill of Matarials Costing Web III	SYSPRO Avanti: BOM What-if Costing	10 min	8.00
Bill of Materials Costing Web UI	SYSPRO Avanti: What-if Costing Applications	12 min	10.00
	SYSPRO Avanti: BOM Employee Costing	12 min	10.00
	SYSPRO Avanti: Inspection Overview	6 min	5.00
	SYSPRO Avanti: Inspection Configuration - Acceptance Quality Limit	10 min	8.00
Increation Web III	SYSPRO Avanti: Inspection Configuration - Inspection Test Design	10 min	8.00
Inspection Web UI	SYSPRO Avanti: Inspection Processing - Inspection Level Review	7 min	6.00
	SYSPRO Avanti: Processing Inspection Tests Part 1	7 min	6.00
	SYSPRO Avanti: Processing Inspection Tests Part 2	12 min	10.00

BUNDLE	COURSE	DURATION	PRICE - USD
Kanban Web UI	SYSPRO Avanti: Kanban Overview	8 min	6.50
	SYSPRO Avanti: Kanban Configuration	10 min	8.10
	SYSPRO Avanti: Kanban Transaction Processing	8 min	6.50

Role-based end user certification paths offer you the opportunity to learn more about the SYSPRO offering around your role. There are different levels which you can achieve within a certification path. Once you have completed a level, you will be awarded a certificate of completion, and once you have completed the entire certification path, you will receive a digital credential from Credly. You can include this badge in your email signature and display it on social media platforms.

CERTIFICATION PATHS	CERTIFICATIONS	EXAMS	DURATION	PRICE - USD
	Level 1 Certification: Planning	Exam: Planner and Production Manager		100.00
Certification Path: SYSPRO 7 User Planning Role	Role 7	Exam: Planner - Requirement Planning	9 Days	100.00
	Level 2 Certification: Planning Role 7	Exam: Planning Business Processes	10 Days	100.00
	Level 1 Certification: Planning Role	Exam: SYSPRO 8 Onboarding for Customers	6 Days	20.00
		Exam: Manufacturing Essentials		100.00
Certification Path: SYSPRO 8 User Planning Role	Level 2 Certification: Planning Role	Exam: Planner and Production Manager	0.5	100.00
		Exam: Planner - Requirement Planning	9 Days	100.00
	Level 3 Certification: Planning Role	Exam: Planning Business Processes	10 Days	100.00

# Planner-Requirements Planning

If you perform one or more of the following activities:

- · Materials planning.
- Forecasting.
- Resource planning.
- Master production scheduling.
- Manual scheduling.
- Reporting and querying material requirements.

Then select the **Planner - Requirements Planning** area of focus and the following courses and certifications will be available.





#### **SYSPRO Client User Interface - Beginner**

Start here and get an overall understanding of the manufacturing solutions in SYSPRO. You may not transact within all these solutions but knowing about them will give you a better foundation and also insight into the possibilities with SYSPRO.

BUNDLE	COURSE	DURATION	PRICE - USD
	Part 1: The Manufacturing Environment	32 min	26.00
	Part 2: Data Accuracy and Roles and Responsibilities	26 min	21.00
	Part 3: Inventory Management	28 min	23.00
	Part 4: Lot Sizing, Lead Times, Safety Stock, Scrap and Yield	33 min	27.00
Manufacturing Concepts	Part 5: Material Replenishment and Introduction to MRP and BOM	29 min	23.00
	Part 6: MRP Processing	29 min	23.00
	Part 7: Production Planning	31 min	25.00
	Part 8: DRP and Supply Chain Management	23 min	19.00
	Part 9: Manufacturing and Quality Philosophies	45 min	36.00
	Schedule-Produce-Distribute Introduction	5 min	4.00
	Schedule Phase	10 min	8.00
Manufacturing Essentials (Schedule-Produce- Distribute)	Produce Phase Overview	7 min	6.00
	Releasing Production Orders	10 min	8.00
	Processing Production Transactions	10 min	8.00
	The Distribute Phase	10 min	8.00

# **SYSPRO Client User Interface - Beginner**

BUNDLE	COURSE	DURATION	PRICE - USD
SYSPRO 7 Manufacturing Modules	Bill of Materials Overview	8 min	7.00
	Engineering Change Control Overview	7 min	6.00
	Manufacturing Operations Management Overview	5 min	4.00
	Requirements Planning Overview	16 min	13.00
	Quotations Overview	11 min	9.00
	Work in Progress Overview - SYSPRO 7	10 min	8.00
	Lot Traceability Overview - SYSPRO 7	5 min	4.00
SYSPRO 8 Manufacturing Modules	Bill of Materials Overview	8 min	7.00
	Engineering Change Control Overview	7 min	6.00
	Manufacturing Operations Management Overview	5 min	4.00
	Requirements Planning Overview	16 min	13.00
	Quotations Overview	11 min	9.00
	Work in Progress Overview - SYSPRO 8	10 min	8.00
	Lot Traceability Overview - SYSPRO 8	5 min	4.00

**Material Requirements Planning** is a planning and decision making tool used in the production process.

BUNDLE	COURSE	DURATION	PRICE - USD
Material Requirements Planning	Material Requirements Planning Overview	6 min	5.00
	MRP First Example Run and Requirements Planning Query	9 min	7.00
	MRP Job Review, MRP Purchase Order Review and MRP Requisition Review	14 min	11.00
	MRP Supply Chain Transfer Review and MRP Blanket Purchase Order Review	7 min	6.00
	MRP Second Example Run - Replanning Supply and Demand Dates in the Snapshot	21 min	17.00
	MRP Second Example Run - MRP Job Review and MRP Purchase Order Review	7 min	6.00
Requirements Planning Reports	Requirements Planning Reports - Part 1	9 min	7.00
	Requirements Planning Reports - Part 2	14 min	11.00
	Requirements Planning Reports - Part 3	11 min	9.00

BUNDLE	COURSE	DURATION	PRICE - USD
Quality Management Inspection	Inspection Overview	5 min	4.00
	Inspection Configuration: Acceptance Quality Limit	8 min	6.50
	Inspection Configuration: Inspection Test Design	10 min	8.00
	Inspection Processing: Inspection Level Review	8 min	6.50
	Inspection Processing: Inspection Tests	13 min	11.00

The **Web UI** has the same capability, but looks different to the **Client UI**. Use these courses to see how to transact in the **Web UI**.

BUNDLE	COURSE	DURATION	PRICE - USD
Quotation Entry Web UI	SYSPRO Avanti: Quotations Application Overview	10 min	8.00
	SYSPRO Avanti: Quotations - Non-stocked Bought Out	10 min	8.00
	SYSPRO Avanti: Quotations - Non-stocked Made In Items and Estimates	18 min	14.00
Requirements Planning Web UI	Warehouse Order Policies - O Policy	10 min	8.00
	SYSPRO Avanti: MRP Overview	10 min	8.00
	SYSPRO Avanti: MPS Review and Build Schedule Maintenance	15 min	12.00
	SYSPRO Avanti: MRP Requirements Calculation and Requirements Planning Query	12 min	10.00
	SYSPRO Avanti: Job review, Requisition Review and Purchase Order Review	10 min	8.00
	SYSPRO Avanti: Supply Chain Review	10 min	8.00
	SYSPRO Avanti: Blanket Purchase Order Review	10 min	8.00
	SYSPRO Avanti: Replanning Supply and Demand Dates	10 min	8.00

Role-based end user certification paths offer you the opportunity to learn more about the SYSPRO offering around your role. There are different levels which you can achieve within a certification path. Once you have completed a level, you will be awarded a certificate of completion, and once you have completed the entire certification path, you will receive a digital credential from Credly. You can include this badge in your email signature and display it on social media platforms.

CERTIFICATION PATHS	CERTIFICATIONS	EXAMS	DURATION	PRICE - USD
Certification Path: SYSPRO 7 User Planning Role	Level 1 Certification: Planning Role 7	Exam: Planner and Production Manager	0.5	100.00
		Exam: Planner - Requirement Planning	9 Days	100.00
	Level 2 Certification: Planning Role 7	Exam: Planning Business Processes	10 Days	100.00
Certification Path: SYSPRO 8 User Planning Role	Level 1 Certification: Planning Role	Exam: SYSPRO 8 Onboarding for Customers	6 Days	20.00
		Exam: Manufacturing Essentials	6 Days	100.00
	Level 2 Certification: Planning	Exam: Planner and Production Manager	0.000	100.00
	Role	Exam: Planner - Requirement Planning	9 Days	100.00
	Level 3 Certification: Planning Role	Exam: Planning Business Processes	10 Days	100.00



# SYSPRO Developer

If you are developing applications for SYSPRO then select the **SYSPRO Developer** area of focus and the following courses and certifications will be available. to you.





The **SYSPRO Bot SDK**, can be used by developers to extend the capabilities of the **SYSPRO Bot**.

BUNDLE	COURSE	DURATION	PRICE - USD
	Administration Essentials - Customization	1hr 56 min	94.00
Administration Essentials	Administration Essentials - System Administration	1 hr 44 min	84 .00
	Administration Essentials - Security	2 hrs	97.00
	Bot Developer Overview	6 min	5.00
	Bot Developer Part 1: Configuration	11 min	9.00
	Bot Developer Part 2: Basic Hello World	9 min	7.00
	Bot Developer Part 3: Cards	14 min	11.00
CVCDDO Bot Dovolonou	Bot Developer Part 4: Post Skill	17 min	14.00
SYSPRO Bot Developer	Bot Developer Part 5: Confirmation Card	16 min	13.00
	Bot Developer Part 6: Custom Search	17 min	14.00
	Bot Developer Part 7: Prompt Additional Fields	10 min	8.00
	Bot Developer Part 8: Publish Skill to Live Bot	6 min	5.00
	Bot Developer: Final Project	3 min	2.00

#### **SYSPRO Certifications**

Role-based end user certification paths offer you the opportunity to learn more about the SYSPRO offering around your role. There are different levels which you can achieve within a certification path. Once you have completed a level, you will be awarded a certificate of completion, and once you have completed the entire certification path, you will receive a digital credential from **Credly**. You can include this badge in your email signature and display it on social media platforms.

CERTIFICATION PATHS	CERTIFICATIONS	EXAMS	DURATION	PRICE - USD
		Exam: SYSPRO 8 Onboarding for Customers		20.00
		Exam: Administration Essentials		100.00
	Level 1 Certification: Espresso	Exam: Technical Aware	17 Days	50.00
<u>Certification Path: SYSPRO User</u> <u>Espresso Developer</u>	Developer	Exam: Developer Aware		50.00
		Exam: e.net Solutions Developer		100.00
		Exam: SYSPRO Espresso Developer	-	100.00
	Level 2 Certification: Espresso Developer	Exam: Cause and Effect Espresso Developer	1 Day	100.00
		Exam: SYSPRO 8 Onboarding for Customers		20.00
	Level 1 Certification: Power Tailoring Developer	Exam: Administration Essentials		100.00
		Exam: Technical Aware	17.0	100.00
Certification Path: SYSPRO User		Exam: Developer Aware	17 Days	100.00
Power Tailoring Developer		Exam: e.net Solutions Developer		100.00
		Exam: SYSPRO Power Tailoring Developer		100.00
	Level 2 Certification: Power Tailoring Developer	Exam: Cause and Efffect Power Tailoring Developer	1 Day	100.00

CERTIFICATION PATHS	CERTIFICATIONS	EXAMS	DURATION	PRICE - USD
		Exam: SYSPRO 8 Onboarding for Customers		20.00
		Exam: Administration Essentials	17 Days	100.00
		Exam: Technical Aware		50.00
Certification Path: SYSPRO User Workflow Services Developer		Exam: Developer Aware		50.00
Workflow Services Developer		Exam: e.net Solutions Developer		100.00
		Exam: SYSPRO Workflow Services Developer		100.00
	Level 2 Certification: Workflow Services Developer	Exam: Cause and Effect Workflow Services Developer	1 Day	100.00



## SYSPRO Administrator

If you perform one or more of the following activities:

- Maintaining system and company configuration.
- Monitoring performance.
- Customizing the user interface.
- Securing the system.
- Performing balances, month ends and year ends.
- Designing reports and documents.
- Installing, updating and upgrading.

Then select the **SYSPRO Administrator** area of focus and the following courses and certifications will be available. to you.





#### **SYSPRO Client User Interface - Beginner**

Get an overall understanding of the administration solutions in SYSPRO and gain a greater understanding of what the solution has to offer. These solutions will give you a better foundation and insight into the possibilities with SYSPRO, and how to optimize your own system.

BUNDLE	COURSE	DURATION	PRICE - USD
	Administration Essentials - Customization	1hr 56 min	94.00
Administration Essentials	Administration Essentials - System Administration	1 hr 44 min	84 .00
	Administration Essentials - Security	2 hrs	97.00
	SYSPRO Rules Engine Overview	6 min	5.00
	SYSPRO Artificial Intelligence Overview	7 min	6.00
Digitalization Essentials	SYSPRO Bot Overview	10 min	8.00
	SYSPRO Harmony Overview	19 min	16.00
	SYSPRO Harmony Features	10 min	8.00

#### **SYSPRO Client User Interface - Intermediate**

BUNDLE	COURSE	DURATION	PRICE - USD
	AR Customer Maintenance - Overview	9 min	7.00
Customer Maintenance	AR Customer Maintenance - Customer Details Pane	7 min	6.00
	AR Customer Maintenance - Contact Details Pane	12 min	10.00

Cutomize your system using SYSPRO's unique features, configuration and digitalization.

BUNDLE	COURSE	DURATION	PRICE - USD
	SYSPRO Bot Overview	10 min	8.00
CVCDDO Dot	SYSPRO Bot Customization	11 min	9.00
SYSPRO Bot	The SYSPRO Bot Customization Program	7 min	6.00
	SYSPRO Bot Configuration	15 min	12.00
	SYSPRO Harmony Overview	19 min	15.00
	SYSPRO Harmony Features	10 min	8.00
SYSPRO Harmony	SYSPRO Harmony Rules Based Engine	13 min	10.00
	SYSPRO Harmony Configuration	5 min	4.00
	SYSPRO Rules Engine Overview	6 min	5.00
	SYSPRO Rules Administrators	23 min	18.00
SYSPRO Rules Engine	Using the SYSPRO Rules Engine	20 min	16.00
	SYSPRO Rules Engine Configuration	12 min	10.00

Learn about the **Company** and **Module Setup** features and functions for SYSPRO's various modules.

BUNDLE	COURSE	DURATION	PRICE - USD
	Accounts Payable Setup - General Tab	11 min	9.00
	Accounts Payable Setup - Tax Tab	12 min	10.00
	Accounts Payable Setup - History Tab	7 min	6.00
	Accounts Payable Setup - Numbering Tab	4 min	3.00
	Accounts Payable Setup - Integration Tab	2 min	2.00
Accounts Payable Company Setup - SYSPRO 7	Accounts Payable Setup - User Defined Tab	3 min	2.00
	Accounts Payable Setup - Periods Tab	4 min	3.00
	Accounts Payable Setup - Current Month Tab	2 min	2.00
	Accounts Payable Setup - Information Tab	4 min	3.00
	Accounts Payable Setup - GRN Tab	3 min	2.00
	Accounts Payable Setup - Auto Vouchering Tab	4 min	3.00
	AP Branch Maintenance	7 min	6.00
Accounts Payable Module Setup - SYSPRO 7	AP Supplier Class Maintenance	3 min	2.00
	AP Invoice Terms Maintenance	6 min	5.00
	AP Period End - Balance Function	7 min	6.00
Accounts Payable Period End	AP Period End - Purge Function	7 min	6.00
	AP Period End - Month End & Month End and Purge	9 min	7.00

BUNDLE	COURSE	DURATION	PRICE - USD
	Accounts Receivable Setup - General Tab	8 min	6.00
	Accounts Receivable Setup - Terms Discount Tab	6 min	5.00
	Accounts Receivable Setup - Tax Tab	5 min	4.00
	Accounts Receivable Setup - History Tab	8 min	6.00
	Accounts Receivable Setup - Numbering Tab	6 min	5.00
<u>Accounts Receivable</u> <u>Company Setup - SYSPRO 7</u>	Accounts Receivable Setup - Integration Tab	10 min	8.00
	Accounts Receivable Setup - User Defined Tab	2 min	2.00
	Accounts Receivable Setup - Periods Tab	8 min	6.00
	Accounts Receivable Setup - Current Month Tab	2 min	2.00
	Accounts Receivable Setup - Information Tab	6 min	5.00
	Accounts Receivable Setup - Payment Run Tab	10 min	8.00
	AR Customer Class Maintenance	3 min	2.00
Accounts Receivable	Multiple Ship To Address Maintenance	2 min	2.00
Module Setup - SYSPRO 7	AR Master Sub-accounts	8 min	6.00
	AR Customer Stock Codes	10 min	8.00

BUNDLE	COURSE	DURATION	PRICE - USD
	AR Invoice Terms - Overview	6 min	5.00
	AR Invoice Terms - Ageing Method: Aged Statement & Invoice Date	12 min	10.00
	AR Invoice Terms - Ageing Method: Invoice Due Date	13 min	11.00
AR Invoice Terms and	AR Invoice Terms - Ageing Method: By Statement	14 min	11.00
<u>Discounts</u>	AR Terms Ageing Headings Maintenance	4 min	3.00
	AR Terms Due Dates	11 min	9.00
	AR Invoice Discount Maintenance	6 min	5.00
	Order Discount Breaks	10 min	8.00
	AR Period End - Month End & Month End and Purge	13 min	11.00
	AR Payment Run Purge	4 min	3.00
Accounts Receivable Day	AR Customer Query Menu and Toolbar	6 min	5.00
and Month End	AR Customer Query Panes	17 min	14.00
	AR Customer Query Listviews	5 min	4.00
	AR Period End Balances	6 min	5.00
	AR Stock Code X-ref	7 min	6.00
Accounts Receivable Company Setup - SYSPRO 7	AR Branch Maintenance	17 min	14.00
	Salesperson Maintenance	10 min	8.00

BUNDLE	COURSE	DURATION	PRICE - USD
	Product Class Maintenance	12 min	10.00
Accounts Receivable Company Setup - SYSPRO 7	Buyers	3 min	2.00
<u></u>	Planner	3 min	2.00
	BOM Cost Center Maintenance	7 min	6.00
Bill of Materials	BOM Work Center Maintenance and BOM Work Center Move Matrix Maintenance	11 min	9.00
Module Setup	Capacity Calendar Maintenance	4 min	3.00
	Machine Maintenance, BOM Tool Set Maintenance, and Employee Maintenance	6 min	5.00
	Inventory Setup and Lot Traceability Setup for Manufacturing	7 min	6.00
	Bill of Materials Setup - General Tab	6 min	5.00
	Bill of Materials Setup - Sequencing Tab	2 min	2.00
Bill of Materials Company Setup - SYSPRO 7	Inventory Setups for Manufacturing	21 min	17.00
	Bill of Materials Setup - Engineering Change Control Tab	3 min	2.00
	Bill of Materials Setup - AB Costing Tab	3 min	2.00
	Bill of Materials Setup - Numbering Tab	2 min	2.00

Enhance your SYSPRO knowledge by learning more about our features and configuration within SYSPRO.

BUNDLE	COURSE	DURATION	PRICE - USD
<u>Customer Maintenance</u>	AR Customer Maintenance - General Details Pane & Additional Tabs	24 min	19.00
Engineering Change	Bill of Materials Setup - Engineering Change Control Tab - Allow Cosmetic Changes Option	3 min	2.00
<u>Control Company Setup -</u> <u>SYSPRO 7</u>	Bill of Materials Setup: Engineering Change Administrators Control Tab	8 min	6.00
	Ledger Code Maintenance	20 min	16.00
	General Ledger Groups	4 min	3.00
	General Ledger Account Copy	3 min	3.00
General Ledger Module Setup	GL Recurring Journals	12 min	10.00
	GL Standard Journals	8 min	6.00
	General Ledger Journal Source Codes	3 min	2.00
	GL Analysis Categories and Codes	7 min	6.00
	General Ledger Setup - General Tab	6 min	5.00
	General Ledger Setup - Budget Tab	5 min	4.00
	General Ledger Setup - History Tab	6 min	5.00
<u>General Ledger Company Setup - SYSPRO 7</u>	General Ledger Setup - Periods Tab	12 min	10.00
	General Ledger Setup - Balances Tab	6 min	5.00
	General Ledger Setup - Information Tab	7 min	6.00
	General Ledger Setup - Current Period Tab	5 min	4.00

Learn about **Inventory Company Setup** within the **Inventory** module.

BUNDLE	COURSE	DURATION	PRICE - USD
	Inventory Setup - General Tab - LIFO Costing	9 min	7.00
	Inventory Setup - General Tab - Last Cost	10 min	8.00
	Inventory Setup - General Tab - Costing per Warehouse	9 min	7.00
	Inventory Setup - General Tab - Multiple Bins	11 min	9.00
	Inventory Setup - General Tab - Amendment Journals and Rounding of WIP Allocations	10 min	8.00
	Inventory Setup - General Tab - Percentage Breaks for ABC Analysis	8 min	6.00
	Inventory Setup - General Tab - Acceptable Cost Variance and GIT Setup	9 min	7.00
<u>Inventory Company Setup -</u>	Inventory Setup - General Tab - Negative Inventory	9 min	7.00
SYSPRO 7	Inventory Setup - Options Tab Part 1	15 min	12.00
	Inventory Setup - Options Tab Part 2	12 min	10.00
	Inventory Setup - Options Tab Part 3	13 min	11.00
	Inventory Setup - Options Tab Part 4	11 min	9.00
	Inventory Setup - Options Tab Part 5	9 min	7.00
	Inventory Setup: Periods and User Defined Tabs	7 min	6.00
	Inventory Setup: Documents, Current Month and Depletion Tabs	10 min	8.00
	Inventory Setup: Browse and Numbering Tabs	13 min	11.00
	Inventory Setup - History Tab	10 min	8.00

Discover what setup options are available for each module within SYSPRO, to ensure your system works best for your company.

BUNDLE	COURSE	DURATION	PRICE - USD
	Purchase Orders Setup - Details Tab	6 min	5.00
Purchase Order Company Setup - SYSPRO 7	Purchase Orders Setup - Requisition Tab	19 min	15.00
<u> </u>	Purchase Orders Setup - Numbering & Current Month Tabs	5 min	4.00
	Supplier Comments	6 min	5.00
	Stock Code Comments	6 min	5.00
Purchase Orders Module Setup	Standard Comments in Purchase Orders	8 min	6.00
	Alternate Delivery Address & Price UoM	8 min	6.00
	Purchase Order Format	5 min	4.00
	Quotations Setup - General Tab	4 min	3.00
Quotations Company Setup - SYSPRO 7	Quotations Setup - Pricing Tab	5 min	4.00
	Quotation Numbering by Branch	4 min	3.00
	Requirements Planning Setup - General 1 Tab	5 min	4.00
Requirements Planning Company Setup - SYSPRO 7	Requirements Planning Setup - General 2 Tab	4 min	3.00
	Requirements Planning Setup - Planning 1 Tab	6 min	5.00
	Requirements Planning Setup - Planning 2 Tab	8 min	6.00

BUNDLE	COURSE	DURATION	PRICE - USD
Inventory Period End	Inventory Period End - Balance Function	16 min	13.00
Processing	Inventory Period End - Month End and Purge Function	17 min	14.00
	Inventory Optimization Setup - General Tab	5 min	4.00
Inventory Planning	Inventory Optimization Setup - Algorithms 1 Tab	5 min	4.00
Company Setup - SYSPRO 7	Inventory Optimization Setup - Algorithms 2 Tab	4 min	3.00
	Inventory Optimization Setup - Modeling Tab	10 min	8.00
<u>Inventory Company Setup -</u> <u>SYSPRO 7</u>	Inventory Setup - General Tab - Overview	4 min	3.00
	Inventory Setup - General Tab - Average Costing	15 min	12.00
	Inventory Setup - General Tab - Standard Costing	11 min	9.00
	Inventory Setup - General Tab - FIFO Costing	11 min	9.00

BUNDLE	COURSE	DURATION	PRICE - USD
	Installing SYSPRO 8 - 2019 R1	25 min	20.00
	Post-installation Considerations - 2019 R1	7 min	6.00
	Rolling Out SYSPRO 8 Client Software - 2019 R1	11 min	9.00
	SYSPRO Installer Enhancements - 2019 R2	15 min	12.00
	Configuring the SYSPRO Installer Application - 2019 R2	10 min	8.00
Installation and Upgrades	SYSPRO Additional Services - 2019 R2	8 min	6.00
	SYSPRO Installer Enhancements - 2020 R1	23 min	18.00
	SYSPRO Installer Enhancements - 2020 R2	9 min	7.00
	SYSPRO Installer Enhancements 2021 R1	11 min	9.00
	SYSPRO Installer Enhancements 2021 R2	11 min	9.00
	Purchase Orders Setup - General Tab	9 min	7.00
Purchase Order Company Setup - SYSPRO 7	Purchase Orders Setup - Options Tab	10 min	8.00
	Purchase Orders Setup - History Tab	9 min	7.00
	Purchase Orders Setup - GRN Tab	8 min	6.00

BUNDLE	COURSE	DURATION	PRICE - USD
Requirements Planning	Requirements Planning Setup - Scheduling Tab	6 min	5.00
Company Setup - SYSPRO 7	Requirements Planning Setup - Warehouses Tab	2 min	2.00
	Sales Order Setup - General 1 Tab	17 min	14.00
	Sales Order Setup - General 2 Tab	11 min	9.00
	Sales Order Setup - General 3 Tab	15 min	12.00
	Sales Order Setup - Details Tab	13 min	11.00
	Sales Order Setup - Terms/Margins Tab	19 min	15.00
	Sales Order Setup - Pricing Tab	11 min	9.00
Sales Orders Company	Sales Order Setup - Tax-Um Tab	10 min	8.00
Setup - SYSPRO 7	Sales Order Setup - Commission Tab	4 min	3.00
	Sales Order Setup - Numbering Tab	12 min	10.00
	Sales Order Setup - Printing Tab	7 min	6.00
	Sales Order Setup - Load Planning Tab	10 min	8.00
	Sales Order Setup - History Tab	6 min	5.00
	Sales Order Setup - Counter Sales Tab	9 min	7.00

BUNDLE	COURSE	DURATION	PRICE - USD
	Setup Options	25 min	20.00
Setup Options - Functions	Setup Options: Keys Overview and Financials	18 min	15.00
and Numbering (Keys)	Setup Options: Keys - Distribution	18 min	15.00
	Setup Options: Keys - Manufacturing	14 min	11.00
	Setup Options: General Ledger	35 min	28.00
	Setup Options: Accounts Payable	55 min	44.00
Setup Options: Finance	Setup Options: Accounts Receivable	34 min	28.00
Setup Options, Finance	Setup Options: Assets	16 min	13.00
	Setup Options: Electronic Fund Transfer (EFT)	16 min	13.00
	Setup Options: Cash Book	20 min	16.00
	Setup Options: Inventory - Costing Methods	1 hr	49.00
Setup Options: Distribution	Setup Options: Return to Supplier	5 min	4.00
	Setup Options: Quotations	23 min	19.00
Setup Options: Manufacturing	Setup Options: Bill of Materials	29 min	23.00
	Setup Options: Work in Progress Configuration	9 min	7.00
	Setup Options: Work in Progress Preferences	9 min	7.00

BUNDLE	COURSE	DURATION	PRICE - USD
	Setup Options: Work in Progress History	9 min	7.00
Setup Options:	Setup Options: Work in Progress Job Creation and Operation Numbering	10 min	8.00
<u>Manufacturing</u>	Setup Options: Quotations	23 min	19.00
	Setup Options: Engineering Change Control	22 min	18.00
	AP Supplier Maintenance - Overview	25 min	20.00
Supplier Maintenance	AP Supplier Maintenance - Supplier & Contact Details	12 min	10.00
	AP Supplier Maintenance - General & Purchasing Details	22 min	18.00
	Work in Progress Setup - General 1 Tab	9 min	7.00
	Work in Progress Setup - General 2 Tab	11 min	9.00
	Work in Progress Setup - History Tab	6 min	5.00
Work in Progress Company	Work in Progress Setup - Job Creation Tab	10 min	8.00
Setup - SYSPRO 7	Work in Progress Setup - Labor Posting Tab	5 min	4.00
	Work in Progress Setup - Periods Tab	5 min	4.00
	Work in Progress Setup - Current Month Tab	3 min	2.00
	Work in Progress Setup - Numbering Tab	8 min	6.00

BUNDLE	COURSE	DURATION	PRICE - USD
Work in Progress Company Setup - SYSPRO 7	Work in Progress Setup - Projects and Contracts Tab	5 min	4.00
	Work in Progress Setup - Lots and Serials Tab	8 min	6.00
Business Insights	Business Insights	33 min	27.00
	Tile KPI Definition	10 min	8.00

Further to module and company configuration **SYSPRO Administrators** must know about installations, upgrades, the **Document Flow Manager**, the **Supply Chain Portals** and security. View these bundles on these topics and more.

BUNDLE	COURSE	DURATION	PRICE - USD
	Document Flow Manager - Overview	12 min	10.00
	Installing the Document Flow Manager	7 min	6.00
<b>Document Flow Manager</b>	Document Flow Manager Configuration - 2019 R2	19 min	15.00
	Document Flow Manager Configuration - 2020 R1	15 min	12.00
	Document Flow Manager Programs and Processing	10 min	8.00
	Electronic Signatures Overview	8 min	6.00
Electronic Signatures	Electronic Signatures Global Configuration	7 min	6.00
Electronic Signatures	Electronic Signatures Setup: Define by Transaction	9 min	7.00
	Electronic Signature Conditions	12 min	10.00
	Installing SYSPRO 8 - 2018 R1	22 min	18.00
	Post-installation Considerations - 2018 R1	15 min	12.00
Installation and Upgrades	Upgrading to SYSPRO 8	22 min	18.00
	The SYSPRO Server Default Directory Structure	5 min	4.00
	The IMPACT.INI File	8 min	6.00
	Pre-installation Considerations - 2019 R1	14 min	11.00

BUNDLE	COURSE	DURATION	PRICE - USD
	SYSPRO Hotfixes - 2019 R1	17 min	14.00
SYSPRO Hotfixes	SYSPRO Hotfixes - 2019 R2	11 min	9.00
	SYSPRO Hotfix Enhancements - 2020 R1	23 min	18.00
SVSDD OD 1	OData Overview and Licenses	10 min	8.00
SYSPRO OData	OData Third Party Software Integration using OData	10 min	8.00
COL Managod Instance	SQL Managed Instance Overview	5 min	4.00
SQL Managed Instance	Setting up SQL Managed Instance	12 min	10.00
	SYSPRO Artificial Intelligence Overview	7 min	6.00
	SYSPRO Artificial Intelligence	18 min	14.00
SYSPRO Artificial Intelligence	SYSPRO Artificial Intelligence Tiles	11 min	9.00
	Al Version and Status Support	6 min	5.00
	SYSPRO Artificial Intelligence Configuration	5 min	4.00
	Supply Chain Portal Configuration	17 min	14.00
Supply Chain Portal	Supply Chain Portal for Suppliers	10 min	8.00
	Logging into the Supply Chain Portal	3 min	2.00
	Using the Supply Chain Portal	3 min	2.00
	Supply Chain Portal: Customer and Supplier Account Management	6 min	5.00

BUNDLE	COURSE	DURATION	PRICE - USD
	Marshalling Overview	10 min	8.00
Marchalling	Marshalling Configuration	10 min	8.00
Marshalling	Marshalling a Pick	10 min	8.00
	Marshalling Query	10 min	8.00
	Inspection Overview	5 min	4.00
	Inspection Configuration - Acceptance Quality Limit	8 min	6.00
<b>Quality Management Inspection</b>	Inspection Configuration: Inspection Test Design	10 min	8.00
	Inspection Processing: Inspection Level Review	8 min	6.00
	Inspection Processing: Inspection Tests	13 min	10.00
<u>Customer Complaints</u>	Customer Complaint System Overview	7 min	6.00
	Customer Complaint System - Module Level Setup	15 min	12.00
	Customer Complaint Processing	17 min	14.00

## SYSPRO Web User Interface, Avanti (Web UI) - Intermediate

The **Web UI** has the same capability, but looks different to the **Client UI**. Use these courses to see how to transact in the **Web UI**.

BUNDLE	COURSE	DURATION	PRICE - USD
	SYSPRO Avanti: Electronic Signatures Overview	8 min	6.00
Electronic Signatures	SYSPRO Avanti: Electronic Signatures Global Configuration	7 min	6.00
Web UI	SYSPRO Avanti: Electronic Signatures Conditions	7 min	6.00
	SYSPRO Avanti: Electronic Signatures Setup - Define by Transaction	8 min	6.00
	SYSPRO Avanti Overview	21 min	17.00
	SYSPRO Avanti Customization (Part 1 - The Basics)	25 min	20.00
SYSPRO Avanti Administration	SYSPRO Avanti Flow Graphs	7 min	6.00
	SYSPRO Search Criteria	16 min	13.00
	Workspaces for Roles	17 min	14.00
<u>Workspaces</u>	Workspaces for Operators	9 min	7.00
	System-wide Workspaces	7 min	6.00
	SYSPRO Avanti: BOM Cost Implosion	12 min	10.00
Bill of Materials Costing Web UI	SYSPRO Avanti: BOM What-if Costing	10 min	8.00
	SYSPRO Avanti: What-if Costing Applications	12 min	10.00
	SYSPRO Avanti: BOM Employee Costing	12 min	10.00

## SYSPRO Web User Interface, Avanti (Web UI) - Intermediate

The **Web UI** has the same capability, but looks different to the **Client UI**. Use these courses to see how to transact in the **Web UI**.

BUNDLE	COURSE	DURATION	PRICE - USD
Movkeneses (2024 P2)	SYSPRO Avanti: Workspaces for Roles (2021 R2)	10 min	8.00
Workspaces (2021 R2)	SYSPRO Avanti: Workspaces for Operators (2021 R2)	10 min	8.00
	Embedded Analytics Overview	10 min	8.00
	SYSPRO Avanti: Embedded Analytics Configuration - Part 1	8 min	6.00
	Embedded Analytics Terminology	5 min	4.00
	SYSPRO Avanti: Embedded Analytics Configuration - Part 2	10 min	8.00
Free and and Amalytica Wash III	Embedded Analytics Designer	7 min	6.00
Embedded Analytics Web UI	Embedded Analytics Big Data Connectors	10 min	8.00
	Embedded Analytics Template Packs	10 min	8.00
	Embedded Analytics Import and Export	7 min	6.00
	SYSPRO Avanti: Embedding a Dashboard	8 min	6.00
	Embedded Analytics - Contextual Analytics	8 min	6.00

## SYSPRO Web User Interface, Avanti (Web UI) - Intermediate

BUNDLE	COURSE	DURATION	PRICE - USD
Inspection Web UI	SYSPRO Avanti: Inspection Overview	6 min	5.00
	SYSPRO Avanti: Inspection Configuration - Acceptance Quality Limit	10 min	8.00
	SYSPRO Avanti: Inspection Configuration - Inspection Test Design	10 min	8.00
	SYSPRO Avanti: Inspection Processing - Inspection Level Review	7 min	6.00
	SYSPRO Avanti: Processing Inspection Tests Part 1	7 min	6.00
	SYSPRO Avanti: Processing Inspection Tests Part 2	12 min	10.00
Pricing Engine Web UI	SYSPRO Avanti: Pricing Engine Overview	10 min	8.00
	SYSPRO Avanti: Price List Conversion	6 min	5.00
	SYSPRO Avanti: Pricing Engine - Price Lists	8 min	7.00
	SYSPRO Avanti: Pricing Engine - Price List Review	8 min	7.00
	SYSPRO Avanti: Pricing Engine - Price Group Maintenance	8 min	7.00
	SYSPRO Avanti: Pricing Engine - Price Group Order Discounts	8 min	7.00

#### **SYSPRO Certifications**

Role-based end user certification paths offer you the opportunity to learn more about the SYSPRO offering around your role. There are different levels which you can achieve within a certification path. Once you have completed a level, you will be awarded a certificate of completion, and once you have completed the entire certification path, you will receive a digital credential from **Credly**. You can include this badge in your email signature and display it on social media platforms.

CERTIFICATION PATHS	CERTIFICATIONS	EXAMS	DURATION	PRICE - USD
	Level 1 Certification: System Administration Role 7	Exam: System Administration 1		50.00
		Exam: System Administration 2	15 Days	50.00
Certification Path: SYSPRO 7		Exam: SYSPRO Espresso Support		100.00
<u>User System Administration</u> <u>Role</u>	Level 2 Certification: System	Exam: SYSPRO Reporting Services	0.00%	100.00
	Administration Role 7	Exam: Financial Report Writer	9 Days	100.00
	Level 3 Certification: System Administration Role 7	Exam: Cause and Effect Administration	9 Days	100.00

#### **SYSPRO Certifications**

Role-based end user certification paths offer you the opportunity to learn more about the SYSPRO offering around your role. There are different levels which you can achieve within a certification path. Once you have completed a level, you will be awarded a certificate of completion, and once you have completed the entire certification path, you will receive a digital credential from **Credly**. You can include this badge in your email signature and display it on social media platforms.

CERTIFICATION PATHS	CERTIFICATIONS	EXAMS	DURATION	PRICE - USD
Certification Path: SYSPRO 8 User System Administration Role  Level 2 C		Exam: SYSPRO 8 Onboarding for Customers	15 Days	20.00
	Loyal 4 Cartification, System	Exam: Administration Essentials		100.00
	Level 1 Certification: System Administration Role	Exam: System Administration		100.00
		Exam: Security		100.00
		Exam: Customization		100.00
	Level 3 Certification: System  Exam: SYSPRO Reporting Services	Exam: SYSPRO Espresso Support	10 David	100.00
		Exam: SYSPRO Reporting Services	10 Days	100.00
		1 Day	100.00	

