



Global Marketing Strategy

Supporting Sales for NEXT LEVEL Growth



Global Marketing Vision: Build growth engine with strong brand identity, using best practices deployed in all areas of the world.





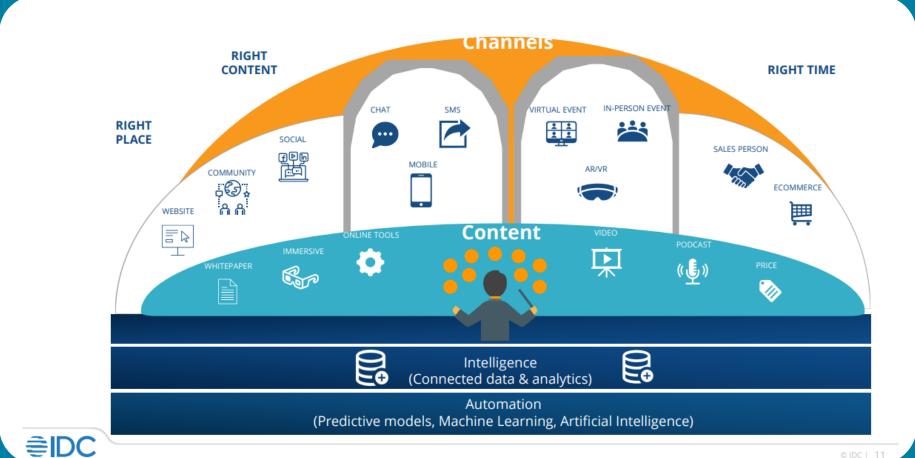


Deploy best practices through Centers and Excellence and renewed Corporate Marketing structure



Consistent brand recognized as Global, Trusted Leader in ERP

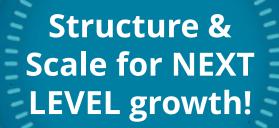
Marketing is the Conductor of Orchestrated Engagement Journey



Global Marketing Mission FY23

Strategic
alignment to
drive global
brand, reporting,
consistency and
support regions

Remove silos, reduce rework, improve collaboration





Global Marketing Strategy & KPIs

Channel

ISV

Product & Industry

Services

Market Intelligence, Research

HR/Employer Brand Global Marketing Ops Executive

Campaigns & Communications

Content for Growth

Brand, PR, Creative

Digital Deployment

Regional Marketing

Customer

Channel/ISV

Prospect

Regional Digital

Processes, Systems & Reporting

Centers of Excellence



Brand Centre of Excellence

Erin Schlee (Lead) | Anelisa Salavu-Ncube | Fotini de Keizer

Cross-global team of experts brought together to define, develop and deploy consistent strategies/tactics to build revenue, brand awareness and efficiencies at-scale.



Digital Centre of Excellence

Global Marketing Strategic GROWTH Priorities











GROW BRAND

- PR/TL
- SOV
- Digital Footprint

DRIVE REVENUE

- MQLs & Pipeline growth
- Improved conversion Rates
- Increase ISV \$

GROW CHANNEL

- Acquire new channel partners
- Help channel sell more

DRIVE CUSTOMER RETENTION

- Increase ISV \$
- Communities

TRACK REPORT | ANALYZE ENABLE

- Lower CAC
- Systems/ processes to scale



FY23 Flight Plan for NEXT LEVEL GROWTH



Strategic Mission	Marketing Initiative	Q1	Q2	Q3	Q4			
GROW BRAND	Global Campaign: Why SYSPRO ERP for Manufacturers							
	SAY YES TO NEXT brand messaging 2.0							
	Global Campaign: Industry 4.0							
	Global PR Strategy							
DRIVE REVENUE & CUSTOMER RETENTION	Upgrade Campaigns: 2022 & 2023 Product Releases	2022 Release		2023 Release				
	Solution Promotion	Embedded Analytics	Complex Mfg	QMS	Application Mgt Services			
	Global ISV Launches	CADTalk & TIE Kinetix	SugarCRM and ETQ (APR) Spreadsheet Server	Dun & Bradstreet Draycir	Emydex Paperless Parts			
GROW CHANNEL	Global Campaign: Channel Recruitment							
	PartnerUP Awards							
	PartnerUP Web Pages & Directory							
	SkillUP							

FY23 Flight Plan for NEXT LEVEL GROWTH







Processes, Systems & Reporting

Underpin Everything We Do



	Strategic Mission	Marketing Initiative	Q1	Q2	Q3	Q4	
		Website updates & optimization	Page Refresh, Customer Stories, Cl				
=	TRACK REPORT ANALYZE ENABLE		HubSpot Templates	Regional Web Access			
		HubSpot CRM Launch & Data Clean Up	USA	Data Strategy	Clean Up		
		Global Marketing Calendar	Launch				
		Additional Processes, Systems & Reporting	SOPs, DAM, Power Bl				

